

*“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”*

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903  
Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail : pgcdelhi@nic.in

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 22.06.2021

Complainant : Sh Rajendra Verma.  
Respondent : Chief Executive Officer,  
Delhi Jal Board.  
Grievance No. : PGC/2021/A.II/DJB/22

**1. Brief facts of the case**

1.1 Shri Rajendra Verma filed a grievance petition in PGC aggrieved by dirty and unhealthy water supply in locality (Ward No.127), Sisram Park, East Uttam Nagar, New Delhi-110059 because of old drainage and water supply line system.

**2. Facts emerged during the proceedings.**

2.1 An action taken report dated 05.05.2021 has been received from Shri Ashok Kumar, Executive Engineer(West)-III, Delhi Jal Board. It is stated in the report that *“It is an old complaint made through mail on 18.09.2017. The problem of dirty and unhealthy water supply was resolved at that time.*

*Today, the complainant was contacted and he categorically stated that water supply in the area is normal and potable. Hence, no further action is required vis-à-vis the complaint.”*

**2. Directions**

3.1 In view of the submissions made in the action taken report by Executive Engineer(West)-III, Delhi Jal Board, GNCT of Delhi, the case of the complainant stands disposed of in the Commission. In case, the

complainant is not satisfied with the submissions made by the Executive Engineer (West)-III of the respondent department, he is at liberty to approach the Commission.

3.2 Executive Engineer(West)-III, Delhi Jal Board, GNCT of Delhi, is advised to ensure clean and potable water supply in the concerned area.

( MRS. MADHU SHARAN )  
MEMBER(PGC)

PGC/2021/A.II/DJB/22

Dated:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase-II, Jhandewalan, New Delh-110005.
2. Executive Engineer(West)-III, Delhi Jal Board, GNCT of Delhi, Near Barat Ghar, Nangloi, Ph-III, New Delhi-110041.  
E mail: [eeewestiii@gmail.com](mailto:eeewestiii@gmail.com)
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5<sup>th</sup> floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: [ee.blkuru1963@gmail.com](mailto:ee.blkuru1963@gmail.com)
5. Sh.Rajendra Verma.