

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97**

Date of hearing: 19.04.2021

Complainant : Sh.Rajender Kumar.
Respondent : Addl.Chief Secretary (Power),
Govt. of NCT of Delhi.

Through Sh.Sudharshan Bhattacharya,
Manager, BSES RPL - Present.
Grievance No. : PGC/2021/A.II/Power/15

1. Brief facts of the case.

1.1 Sh.Rajender Kumar filed a grievance petition before Public Grievances Commission, aggrieved by non providing of commercial electricity meter despite deposit of requisite fee in Plot No.06, Harijan Colony, Tihar Gaon.

2. Facts emerged during the proceedings

2.1 Sh.Sudharshan Bhattacharya, Manager, BSES RPL filed an action taken report. It is stated in the report that “*New connection is released vide CA No.153227130 and Meter No.26947339 has also been installed at site on 02.03.2021 against the new connection order No. 8004672983.*”

2.2 The complainant, who was contacted telephonically today, confirmed that the meter has been installed by the respondent department.

3. Directions of the PGC:

3.1 In view of the action taken by the respondent department in redressing the grievances of the complainant, the case of the complainant stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2021/A.II/Power/15

Dated:

1. Addl.Chief Secretary (Power), Deptt.of Power, GNCT of Delhi, 8th Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
2. Head, Customer Care, BSES Rajdhani Power Ltd. BSES Bhawan, C-Block, 1st Floor, Nehru Place, New Delhi-110019.
3. Manager/Customer Care-Corporate BSES Rajdhani Power Ltd.
Email: Sudarshan.Bhattacharjee@relianceada.com
4. Sh.Rajender Kumar.