

*“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”*

**PUBLIC GRIEVANCES COMMISSION  
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR  
dated 25.9.97**

Date of hearing: 18.03.2021

Complainant : Sh.Anil Kumar Dahiya  
Respondent : Addl.Chief Secretary (Power),  
Govt. of NCT of Delhi.  
Through Sh.Sudharshan Bhattacharya,  
Manager, BSES RPL - Present.  
Grievance No. : PGC/2021/A.II/Power/16

**1. Brief facts of the case.**

1.1 Sh.Anil Kumar Dahiya, filed a grievance petition before Public Grievances Commission, aggrieved by non-providing of domestic electricity connection against CA No.153226421, 153226422 and 153226423.

**2. Facts emerged during the proceedings**

2.1 Sh.Sudharshan Bhattacharya, Manager, BSES RPL filed an action taken report. It is stated in the report that *“Meter Nos.26938829, 26938820 and 26938793 has already been installed on 06.02.2021 against the CA nos. mentioned in the grievance.*

*Earlier consumer was not agreeing to get the meters installed through bus bar and single cable.”*

2.2 The complainant is not present. However, when contacted today, he telephonically informed that the electricity meters have been installed.

**3. Directions of the PGC:**

3.1 In view of the submissions made by the complainant that his grievances have been resolved, the case is disposed of in the Commission.

( MRS. MADHU SHARAN )  
MEMBER(PGC)

PGC/2021/A.II/Power/16

Dated:

1. Addl.Chief Secretary (Power), Deptt.of Power, GNCT of Delhi, 8<sup>th</sup> Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
2. Head, Customer Care, BSES Rajdhani Power Ltd. BSES Bhawan, C-Block, 1<sup>st</sup> Floor, Nehru Place, New Delhi-110019.
3. Sh.A.K. Dahiya.