

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 23.03.2021

Complainant : Sh.Vimal Kumar.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Sh.Vinay Kumar Gautam,
J.E. (Civil), DJB – Present.

Grievance No. : PGC/2021/A.II/DJB/08

1. Brief facts of the case

1.1 Sh. Vimal Kumar filed a grievance petition before the Public Grievances Commission aggrieved by overflowing and choking of sewer line in Gali No.10, Village Karkardooma, Delhi-110092.

2. Facts emerged during the proceedings.

2.1 Sh.Vinay Kumar Gautam, J.E. (Civil), Delhi Jal Board was present in the hearing and filed an Action Taken Report dated 15.03.2021 stating in the report that: *“In reference to above mentioned complaint, it is submitted that the settled sewer line work is in progress and likely to be completed on 30.03.2021.”*

2.2 The complainant was not present in the hearing.

3. Directions :

3.1 The case stands disposed of in the Commission as the departmental representative categorically submitted vide ATR dated 15.03.2021 that the sewer line work in the area will be completed by 30.03.2021. Further, the complainant is at liberty to approach Delhi Jal Board as well as the Commission in case he has any further grievance with regard to his present complaint.

(MRS. MADHU SHARAN)
MEMBER(PGC)

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
4. Shri Vimal Kumar.