

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 22.03.2021

Complainant : Smt.Rani.
Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD.
Power Deptt./Tata Power DDL
Through Ms. Gurpreet Kaur,
Sr. Executive (TPDDL) – Present.
Grievance No. : PGC/2021/A.II/DJB/07

1. Brief facts of the case

1.1 Smt. Rani, complainant filed a grievance petition before Public Grievances Commission, aggrieved by non-supply of water and electricity at her residence No.P-3/48, Sultanpuri, Block-C, North West Delhi.

2. Facts emerged during the proceedings.

2.1 Ms. Gurpreet Kaur, Sr. Executive (TPDDL) was present in the hearing and submitted an Action Taken Report dated 18.03.2021 stating therein that

“On analyzing the complaint, it seems to be an internal family dispute and we could not find any grievance concerned with Tata Power.”

1.2 The complainant was not present in the hearing. However, she has registered her presence before the Commission on 23.03.2021 and submitted that her husband has expired some years ago and the house, in which she is residing at present, was sold by her in-laws to Smt. Bimla Devi, owner of ground floor without giving her share in the said property. As a result, the opposite party is forcing her to vacate the property by disconnecting water and electricity supply.

1.3 The complainant further stated that a Title Suit is pending for adjudication at the Court. The complainant’s grievance is of Civil nature and

it will be appropriate if she approached the Court for obtaining stay from vacation in respect of said property.

3. Directions :

3.1 The case stands disposed of in the Commission as according to the complainant, Title Suit is pending for adjudication at the Court. As the case is already being heard at a legal forum, the same cannot be heard in the Commission anymore.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2021/A.II/DJB/07

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
4. AGM, Head of Group, Performance Assurance Group, TPDDL, CenCare Building, Opp. C-2 Block, Lawrence Road, Keshav Puram, New Delhi.
e-mail: gurpreet.kaur@tatapower-ddl.com.
5. Smt. Rani