

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 22.03.2021

Complainant : Ms.Rani
Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Sh. Raj Kumar, ZRO (NW-I),
Delhi Jal Board.
Grievance No. : PGC/2021/A.II/DJB/01

1. Brief facts of the case

1.1 Ms.Rani, complainant, filed a grievance petition before Public Grievances Commission, aggrieved by disconnection of water supply in House No.P3/48, Sultanpuri, Delhi-110086.

2. Facts emerged during the proceedings.

2.1 Sh. Raj Kumar, ZRO (NW-I), Delhi Jal Board was present in the hearing and submitted an Action Taken Report dated 20.03.2021 stating therein that:-

"The water connection was disconnected following the dispute between the owners of ground floor, Smt. Bimla Devi and court case, earlier. Now, the dispute has been settled by the parties and withdraw the court case also.

Further, it is also submitted that following the settlement of dispute, the water connection has been restored on 30.01.2021.

Moreover, the complainant Smt. Rani Devi has submitted the written request to withdraw the complaints, as she does not have any problem for drinking water at present.

In view of above, it is requested that the complaint may be closed at your level please."

2.2 The complainant was not present in the hearing. However, she has registered her presence before the Commission on 23.03.2021 and submitted that her husband has expired some years ago and the house, in which she is residing at present, was sold by her in-laws to Smt. Bimla Devi, owner of

ground floor without giving her share in the said property. As a result, the opposite party is forcing her to vacate the property by disconnecting water and electricity supply.

2.3 The complainant further stated that a Title Suit is pending for adjudication at the Court. The complainant's grievance is of Civil nature and it will be appropriate if she approached the Court for obtaining stay from vacation in respect of said property.

3. Directions :

3.1 The case stands disposed of in the Commission as according to the complainant, Title Suit is pending for adjudication at the Court. As the case is already being heard at a legal forum, the same cannot be heard in the Commission anymore.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2021/A.II/DJB/01

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
4. Smt. Rani