

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 09th Feb., 2021

Complainant : Sh. Satbir Singh Puri
Respondent : Managing Director, DSIIDC
Grievance No. : PGC/2019/DSIIDC/03

1. **Brief Facts of the Case**

Shri Satbir singh Puri has filed a grievance in PGC on 11.11.2019 stating therein that they have applied for change of ownership of DSIIDC Complex Industrial Shed in 2016 but till date no action has been taken. They have submitted the requisite fee for the same.

2. **Proceedings in the Public Grievances Commission**

The PGC has convened six hearings in the matter and in the hearing held on 09.02.2021, following are present :

Complainant : Present
Respondent : Sh. Rajender, Manager, CWC

3. **Relevant Facts that emerged during the hearing**

3.1 Shri Rejender, Manager, CWC is present in the hearing and submitted a status report on behalf of Sh. Mahesh Arora, D.M.(CWC) stating that :

“In continuation of the last action taken report dated 13.01.2021 and directions of Mrs. Madhu Sharan, Member (PGC) dated 29.12.2020 following action has been taken :

In adherence to the above direction following action has been taken :

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

Case has been sent to the legal division and obtained the legal opinion that the requirement of NOC for transfer of shed is a mandatory as per the policy for transfer. Copy received from the legal counsel is attached herewith. And same has been also sent to the concerned.

Therefore, the case cannot be processed without NOC from the original allottee in both the cases for transfer of shed.”

3.2 He further informed that now they will put up the file for advice / approval of the M.D.

3.3 Again on 03.03.2021 Officers from the DSIIDC were called to discuss the progress in the matter, when Sh. S.K.Singh, S.M. & Sh. Dinesh Chandra, D.M. were present and informed that the matter is under active consideration of the department. They further informed that a policy decision, to deal with such matters, is also underway. Once the same is decided these type of cases will be cleared.

4. **Directions of PGC**

4.1 Sh. Dinesh Chandra, Divisional Manager, DSIIDC is advised to pursue the matter of policy decision with the competent authorities. Once cleared, the case of the complainant be taken up on priority for transfer of ownership.

4.2 Sh. Vivek Pandey, Managing Director, DSIIDC is advised to ensure that the grievance of the complainant for transfer of ownership is looked into sympathetically as per policy of the department, without further delay.

With the above directions the matter stands closed at the level of the Commission.

(SUDHIR YADAV)
MEMBER

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

No. PGC/2015/DSI IDC/56/

Dated :

Copy to :

1. Sh. Vivek Pandey, Managing Director, DSI IDC, N-96, Bombay Life Building, Connaught Place, New Delhi – 110001
2. Sh. Dinesh Chandra, Divisional Manager (CWC), Delhi State Industrial & Infrastructure Development Corporation Ltd., Plot No. 419, Patparganj Industrial Area, Delhi - 110092

Copy for information to :

Shri Satbir Singh Puri

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”