

*“No carelessness until there is a cure Wear mask,
follow physical distancing & maintain hand hygiene”.*

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 04.03.2021

Complainant : Shri Satveer Singh.
Respondent : The Secretary
Irrigation & Flood Control
Department,
through
Sh. S.M. Nadeem,
A.E., I&FC Deptt. – Present.
Grievance No. : PGC/2020/I&FC/01

1. Brief facts of the complaint

1.1 Shri Satveer Singh has filed a grievance petition before Public Grievance Commission, aggrieved by non-payment of retirement benefits and monthly pension since January 2020. He has alleged that only GPF amount has been paid by the department so far. He requested the Commission to intervene in the matter and direct the I&FC department to take needful action promptly.

2. Facts emerged during the proceedings

2.1 Sh. S.M. Nadeem, A.E. (CD-III), I&FC Deptt. was present in the hearing and submitted an Action Taken Report dated 01.03.2021 stating therein that:-

“1. Shri Satbir Singh was appointed at the post of Work Charge Beldar in this department on 16.12.1983 and was retired on superannuation on 31.12.2019.

2. The case for granting 1st, 2nd and 3rd financial upgradation to the official was under process during 1st hearing. Now, however, the above said upgradation has been granted to the ex-official vide Engineer Officer (I) Order dated 16.12.2020.

3. In compliance with Engineer Officer (I) Order dated 16.12.2020, the pay of the official has been fixed vide this Division Order dated 30.12.2020.

4. *The pay arrear amounting to Rs.4,99,351/- has also been paid to the ex-official.*

5. *The documents required with regard to his pension case was furnished by Shri Satbir Singh on 05.02.2021.*

6. *The pension papers were prepared and submitted with concerned PAO on 11.02.2021 for further necessary action at their end.*

2.2 The complainant was present in the hearing.

3. **Directions**

3.1 The Ex. Engineer (CD-III), I&FC Deptt. is advised to pursue the matter and coordinate with the PAO concerned for expeditious processing of the pension case. Further, the I&FC Deptt. to inform the complainant as and when the PAO cleared the bill of his pension case under intimation to the Commission.

3.2 The complainant is directed to inform the Commission whenever he received pension amount in his bank account.

3.3 With these directions, the case is disposed of.

**(SMT. MADHU SHARAN)
MEMBER (PGC)**

No. PGC/2020/I&FC/01

Dated:

1. The Secretary (Irrigation & Flood Control), Govt. of NCT of Delhi, L.M. Bund Office Complex, Shastri Nagar, Delhi – 110031.
2. Executive Engineer (CD-III), I&FC Department, Govt. of NCT of Delhi, L.M. Bund Office Complex, Shastri Nagar, Delhi – 110031.
3. Shri Satveer Singh