

*“No carelessness until there is a cure Wear mask,
follow physical distancing & maintain hand hygiene”.*

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903**

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 25.02.2021

Complainant : parmar94@yahoo.com

Respondent : Principal Secretary (Power),
Govt. of NCT of Delhi
through
Sh. Sudarshan Bhattacharya,
BSES RPL - Present.

1. Brief facts of the complaint

- 1.1 A grievance has been filed in PGC vide e-mail id: parmar94@yahoo.com regarding wrong installation of electricity pole situated in front of House No. 7/4B, Tilak Nagar, New Delhi – 110018 due to which, the street has become narrow and a source of inconvenience for residents of the locality especially four wheeler owners who face difficulty while taking out their vehicles.

2. Facts emerged during the proceedings

- 2.1 Sh. Sudarshan Bhattacharya from BSES RPL was present in the hearing and has filed an Action Taken Report stating therein that:-

“Sub Division team twice visited site for resolving the grievance shifting of street light to nearby pole and shifting of pole in front of House No. 7/4B, Tilak Nagar, New Delhi – 110018 but local residents are opposing for shifting street light to nearby pole and removal of this pole.

As claimed by residents of the area, there is nobody residing there by name of Mr. Parmar in the locality. Kindly arrange to procure Mr./Mrs. Parmar contact no. so that both parties can be contacted and deliberated for further resolution.

Photograph and letter from local residents are enclosed for reference.”

- 2.2 The complainant was not present in the hearing.

3. Directions

- 3.1 The case is disposed of as the departmental representative from BSES RPL has stated in their ATR that local residents are opposing for shifting street light to nearby pole and filed signatures of the said residents. The departmental representative further submitted there is nobody by the name of Mr. Parmar in the locality. However, the complainant is at liberty to approach the BSES RPL as well as

Commission in case he has any further grievance with regard to his present complaint.

**(SMT. MADHU SHARAN)
MEMBER (PGC)**

No.PGC/2021/A.II/Power/03

Dated:

Copy to:

- 1 The Principal Secretary (Power), Deptt. of Power, GNCT of Delhi,
8th Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
2. Head (Customer Care), BSES Rajdhani Power Limited, BSES Bhawan, C-Block, 1st Floor, Nehru Place, New Delhi-110019.
3. Sh. Singh Parmar