

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 02nd Mar., 2021

Complainant : Suo Moto
Respondent : Deputy Commissioner,
Shahdara North, EDMC
Grievance No. : PGC/2021/MCD/03

1. Brief facts of the complaint

Public Grievances Commission has taken suo moto cognizance of newspaper report regarding heap of garbage at traffic signal in Aram Park.

2. Proceedings in the Public Grievances Commission

The PGC has convened second hearing in the matter on 02.03.2021. None present from the department but a status report dated 09.02.2021 received in this Commission on 12.02.2021 (after the first date of hearing) wherein it has been stated that the garbage lying on the red light is dumped by the residents during the night and the same is being removed daily in the morning. Due to strike of municipal staff the work of cleaning was hampered. It has further been informed that bins have been provided in the area and the responsibility to clear the garbage from the site is with Metro Waste Handling Pvt. Ltd.

4. Recommendations of the PGC :

Sh. R.C.Sahoo, Asstt. Commissioner, Shahadara South Zone is advised to direct the Project Head / officials of Metro Waste Handling

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

Pvt. Ltd. to regularly clear the garbage in the area so that hygienic conditions can be maintained.

With the above directions the matter stands closed at the level of the Commission.

(SUDHIR YADAV)
MEMBER

No. PGC/2021/MCD/03

Dated:

To:

Sh. R.C.Sahoo, Asstt. Commissioner, Shahdara South Zone,
East Delhi Municipal Corporation, Near Karkardooma Court,
Institutional Area, Vishwas Nagar, Shahdara, Delhi – 110032.

***“No carelessness until there is a cure. Wear Mask, follow
physical distancing & maintain hand hygiene.”***