#### PUBLIC GRIEVANCES COMMISSION (Govt. of NCT of Delhi) M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110 Tel. No. 011-23379900, 23379901, Fax No. 011-23370903 Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

#### Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 02.03.2021

Complainant	:	Suo Moto
Respondent	:	Deputy Commissioner (West Zone), SDMC
Grievance No.	:	PGC/2021/MCD/05

### 1. Brief facts of the complaint

Public Grievances Commission has taken suo moto cognizance of a newspaper report regarding broken road at Ravi Nagar, due to which any major accident can happen.

# 2. <u>Proceedings in the Public Grievances Commission</u>

The PGC has convened second hearing in the matter on 02.03.2021 and the following are present:

Sh. Harjinder Singh, Asstt. Engineer (M)-III

### 3. <u>Relevant facts that emerged during the hearing :</u>

Shri Harjinder Singh, Asstt. Engineer (M) is present in the hearing and submitted a undated status report stating that :

*"It is submitted that the undersigned had traced various newspapers but the cutting which was enclosed was not found. It is further submitted that neither the newspaper nor the telephone number of reporter who reported this article was found.* 

Therefore, it is once again requested that due to absence of clear location / newspaper, it is very difficult to resolve the complaint.

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene." No such complaint was received in this office. On inspection of the area, there is no such type of pot hole found."

# 4. <u>Recommendations of the PGC</u>

Sh. Harjinder Singh, Asstt. Engineer (M), West Zone is advised to get the area inspected for any such broken roads / pot holes and take necessary measures to repair the same.

With the above directions the matter stands closed at the level of the Commission.

(SUDHIR YADAV) MEMBER

No.PGC/2021/MCD/05/

Dated :

To:

Asstt. Engineer (M)-III, West Zone, SDMC, Dr. Saheb Singh Bhawan, Near West Gate Mall, Vishal Enclave, Near Rajouri Garden Police Station, Delhi – 110027.