

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97**

Date of hearing: 03.03.2021

Complainant : Ms.Pushpa.
Shri Satish Kumar on behalf of the complainant.

Respondent : Principal Secretary (Power),
Govt. of NCT of Delhi.
Through Ms. Payal Mahajan,
DGM/Nodal Officer, BSES YPL,- Present.

Grievance No. : PGC/2019/A.II/Power/26

1. Brief facts of the case.

1.1 Ms. Pushpa Devi filed a grievance petition before Public Grievances Commission on 13.11.2019 regarding installation of new electricity connection in her premises at House No.12/232, 2nd Floor, Block-12, Trilokpuri, Delhi-110091.

2. Facts emerged during the proceedings

2.1 Ms. Payal Mahajan, Nodal Officer, BSES YPL filed an action taken report. It is stated in the report that *“The meter against temporary connection (order No.8004797359) has been installed dated 22.02.2021.*

The security amount against the mentioned connection has been levied as the DERC Regulations for temporary connection.

The electricity tariff will be applicable as per the DERC Electricity Tariff Schedule for temporary domestic connection.

Moreover, as per letter dated 20.03.2008 from Hon’ble DERC, subsidy shall not be applicable to temporary connections of any nature or duration.”

2.2 The representative of the complainant expressed satisfaction over action taken by the respondent department. He also thanked the Commission for expeditious redressal of grievances.

3. Directions of the PGC:

3.1. In view of the action taken by BSES Yamuna Power Limited on the grievance of the complainant, the case stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2019/A.II/Power/26

Dated:

1. The Principal Secretary (Power), Deptt.of Power, GNCT of Delhi, 8th Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
2. The Head Customer Care, BSES YPL, Corporate Annexe-1st Floor, CBD-III, Near Aggarwal Fun City Mall, Karkardooma, Delhi-110092.
3. Smt. Pushpa Devi.