

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97**

Date of hearing: 03.03.2021

Complainant : Sh.Harsh Kumar Garg.
Respondent : Principal Secretary (Power),
Govt. of NCT of Delhi.
Through Ms. Gurpreet Kaur,
Manager, TPDDL -Present.
Grievance No. : PGC/2021/A.II/Power/04

1. Brief facts of the case.

1.1 Shri Harish Kumar Garg, filed a grievance petition before Public Grievances Commission, aggrieved by incorrect and inflated electricity bill in respect of CA No.60000147144 installed at B-1757/9/1, Shastri Nagar, Delhi-110052. It is further stated in the petition that due to malafide intention the meter reader has shown the load/MDI as 14.82 KW which is not possible on a single phase meter.

2. Facts emerged during the proceedings

2.1 Ms.Gurpreet Kaur, Manager, TPDDL filed an action taken report. It is stated in the report that *“the matter was examined and it was found that the disputed bill was owing to higher MDI and the same has been corrected. Moreover, the meter was faulty and has been changed on 14th January, 2021.”*

2.2 The complainant is not present.

3. Directions of the PGC:

3.1 In view of the expeditious redressal of grievances of the complainant by TATA Power DDL, the case of the complainant is

disposed of in the Commission. However, if the complainant has any further grievance with regard to his present petition, he may approach the concerned officers of the respondent department, who shall take prompt action in the matter.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2021/A.II/Power/04

Dated:

1. The Principal Secretary (Power), Deptt.of Power, GNCT of Delhi, 8th Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
2. AGM, Head of Group, Performance Assurance Group, Tata Power-DDL, Cencare Building, C-2 Block, Lawrence Road, Keshav Puram, New Delhi-110035.
3. Sh.Harish Kumar Garg.