

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
E mail: pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 09.03.2021

Complainant : Smt. Rita Devi.

Respondent : The Secretary,
Punjabi Academy, GNCTD
Through Sh.Vijay, LDC – Present.

Grievance No. : PGC/2020/A.II/Punjabi Aca./02

1. Brief facts of the case

1.1 Smt.Rita Devi filed a grievance petition before Public Grievances Commission aggrieved by non-payment of pension, PF, EDLI, Group Insurance and ex-gratia grant dues/claims in respect of deceased Shri Mehar Singh, Daftary (UAN100226819010) by Punjabi Academy, Delhi.

2. Facts emerged during the proceedings.

2.1 An action taken report dated 03/03/2021 from Shri Rajinder Kumar, Dy.Secretary(Accounts)/Secretary, Punjabi Academy, has been received. It is stated in the report that *“Smt. Rita Devi, W/o. Late Sh.Mehar Singh has informed to this Academy that she has got all the outstanding dues i.e. PF, EDLI, Group Insurance, etc. of her deceased husband. Hence, no action is required at the end of Punjabi Academy.”*

A letter dated 03.03.2021 from the complainant addressed to Secretary, Punjabi Academy is also enclosed with the status report.

The representative of the respondent department also filed copy of Pension Payment details (PPO No.HPSMLO0035482) wherein it is mentioned that Rs.54055/- as arrears of pension including interest from the date of demise of the employee Sh.Mehar Singh, i.e. 11.8.2019 till date has been released.

2.2 The complainant is not present. However, a letter through e mail dated 06.03.2021 has been received wherein it is stated that *“The PF and EDLI Claims in respect of her husband Late Sh.Mehar Singh, Daftary has been*

settled by the EPFO/Punjabi Academy, Delhi, recently, but the Pension case was still pending for settlement since a long time. Now, the EPFO/Punjabi Academy, Delhi has settled the Pension case also in respect of her deceased husband.

She has thanked the Commission for taking quick action in the matter in settlement of above matter. “

3. Directions :

3.1 In view of the prompt action taken by the respondent department in redressal of grievances of the complainant which has been confirmed by the complainant, the case stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2020/A.II/Punjabi Aca./02

Date:

1. Secretary, Punjabi Academy, GNCT of Delhi, DDA Community Centre, Sadar Thana Road, Motia Khan, Pahar Ganj, New Delhi-110055.
2. Ms.Rita Devi.