

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97**

Date of hearing: 10.03.2021

Complainant : Shri S.P. Gupta
Respondent : The Principal Secretary (Power)
Govt. NCT of Delhi.
Grievance No. : PGC/2020/A.II./Power/13

1. Brief facts of the complaint

1.1 Shri S.P. Gupta, President, All India Samaj Sewa Dal filed a grievance regarding laying of cables in the Shastri Nagar area by several internet and cable operators who have tied their cables on the electric and MTNL poles. These operators have installed transmitters on the poles and are not paying any fees of the concerned government agencies i.e. MCD, TPDDL, MTNL and Delhi Government, thus, causing huge revenue loss to the government.

Further, a veritable web of cables have taken place on these electric and MTNL poles and any untoward incident may take place anytime due to cables laid by cable & internet operators.

2. Facts emerged during the proceedings.

2.1 None present on behalf of the respondent department nor has any action taken report filed.

2.2 The complainant is not present. He was also not present on the last hearing.

3. Directions

3.1 In view of the non-appearance of the complainant in the Commission it seems he is not interested in pursuing the grievances. Hence, the case of the complainant is closed in the Commission.

3.2 Sh. C.M. Middha, Head of Group (PA & LS), TPDDL is directed to look into the issues raised in the grievance petition and take appropriate action as per rules. An action taken report be sent to the complainant as well as the Commission within fifteen (15) days.

(SMT. MADHU SHARAN)
MEMBER (PGC)

PGC/2020/A.II./Power/13

Dated:

1. The Principal Secretary (Power), Deptt. of Power, GNCT of Delhi, 8th Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
2. Head of Group, PA & LS, Tata Power DDL, CenCare Building, C-2 Block, Lawrence Road, Keshav Puram, Delhi-110035.
3. Shri S.P. Gupta.