

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 15.02.2021

Complainant : All India Samaj Sewa Dal.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Sh.S.K. Goel,
ZE(Central)-II - Present.

Grievance No. : PGC/2020/A.II/DJB/26

1. Brief facts of the case

1.1 A complaint has been received from All India Samaj Sewa Dal, aggrieved by no water supply in the entire North A and North B Block of Shastri Nagar, Delhi-110052.

2. Facts emerged during the proceedings.

2.1 Shri S.K.Goel, Z.E-I filed an action taken report on behalf of Shri P. Pant, Executive Engineer (Central)-II, Delhi Jal Board. It is stated in the report that *“Water line has been replaced in a length of 170 mtrs and water supply is restored. However, intended relief can be provided at tail ends if the water line is replaced further in a length of 250 mtrs. The tenders for the work has been floated and the same is likely to be completed by the end of March, 2021.”*

2.2 The complainant is not present. On the last hearing also, Sh. Rohit had appeared on behalf of the complainant who was not aware of the matter.

3. Directions :

3.1 The Commission feels that the complainant is not serious in pursuing his case and has not been appearing before the Commission. Further, in view of the fact that the respondent department has taken appropriate action and, furthermore, tender for the said work has been floated and the same is likely to be completed by the end of March, 2021, as per submission of the

Executive Engineer(Central)-II, DJB, the case of the complainant stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2020/A.II/DJB/26

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
4. Executive Engineer(Central)-II, Delhi Jal Board, GNCT of Delhi, Andha Mughal, Partap Nagar (Near Metro Station), Delhi-110007.
5. Executive Engineer(M-I), City & SP Zone, North DMC, Old Hindu College Building, Kashmere Gate, Delhi.
6. Sh. S.P. Gupta.