

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 08th Feb., 2021

Complainant : Suo Moto
Respondent : Deputy Commissioner,
South Zone, SDMC
Grievance No. : PGC/2021/MCD/06

1. Brief facts of the complaint

Suo Moto Cognizance has been taken by the Commission regarding poor sanitary conditions at Chattarpur Enclave Phase-2, on the basis of newspaper report.

2. Proceedings in the Public Grievances Commission

The PGC has convened first hearing in the matter on 08.02.2021 and the following are present :

Sh. Satyavir Devedi, C.S.I., South Zone

3. Relevant facts that emerged during the hearing :

Shri Satyavir Devedi, C.S.I., South Zone is present in the hearing and submitted a status report stating that

“the complaint regarding insanitary conditions of Chattarpur Enclave was made by the complainant long back. Action on the complaint was immediately taken by the DEMS Department. Now regular cleaning is being done by the staff of the DEMS Department. The complainant Ms Vani Agarwal has also submitted a letter stating the satisfactory conditions of cleaning in the area.”

**“No carelessness until there is a cure.
Wear Mask, follow physical distancing & maintain hand hygiene.”**

4. Recommendations of the PGC

Necessary remedial measures have been taken for cleaning of the area and the complainant is also satisfied with the action taken by the department, the matter stands closed at the level of the Commission.

(SUDHIR YADAV)
MEMBER

No. PGC/2021/MCD/06/

Dated:

To:

1. Sh. G.Sudhakar, Deputy Commissioner (South Zone), SDMC, Green Park, New Delhi-110016
2. Sh. Satyavir Devedi, C.S.I., South Zone, SDMC, Green Park, New Delhi-110016

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