

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail :pgcdelhi@nic.in

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR  
dated 25.9.97**

Date of hearing: 10<sup>th</sup> Feb., 2021

Complainant : Suo Moto  
Respondent : Deputy Commissioner  
Shahadara South Zone,  
Grievance No. : PGC/2021/MCD/01

**1. Brief facts of the complaint**

Public Grievances Commission has taken suo moto cognizance of the newspaper report regarding open drain in Kailash Nagar.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened first hearing in the matter on 10.02.2021 and the following are present :

Sh. Nanak Chand, Ex. Engineer (M)-I  
Sh. V.K.Gupta, Asstt. Engineer (M)-I

**3. Relevant facts that emerged during the hearing**

Sh. Nanak Chand, Ex. Engineer (M)-I, Shahadara (S), is present in the hearing and submitted a report stating that :

*“In this regard it is submitted that this drain passes through the Kailash Nagar known as Kailash Nagar Drain and is quite old, there is a huge local dumping in drain and drain was block. The drain had to open to clear the blockage and after clearing the blockage the side walls of drain were raised and covered by RCC*

***“No carelessness until there is a cure. Wear Mask,  
follow physical distancing & maintain hand hygiene.”***

*slab. In fact no earth work was done, but the drain was desilted. Presently this drain is in satisfactory condition in all respects.”*

**4. Recommendations of the PGC**

Necessary action in the matter is taken by the department. However, concerned Ex. Engineer (M) is advised to ensure that regular cleaning of drain is done.

With the above directions the matter stands closed at the level of the Commission.

(SUDHIR YADAV)  
MEMBER

No. PGC/2021/MCD/01/

Dated :

**To:**

1. Deputy Commissioner, Shahadara South Zone, EDMC, Zonal Office Building, Vishwas Nagar Institutional Area, Karkardooma, Delhi – 110032
2. Sh. Nanak Chand, Ex. Engineer (M)-I, Shahadara South Zone, 5 Block, Geeta Colony, Delhi - 110031

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