

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97**

Date of hearing: 27.01.2021

Complainant : Sh.Nishchay Kohli.
Respondent : The Director,
Dte.of Social Welfare,
Govt.of NCT of Delhi.
Through Ms.A. Madhavi,
Dy.Director(FAS),
Sh.Dashrath Meena,
Welfare Officer O/o.DSWO(West)– Present.
Grievance No. : PGC/2020/A.II/DSW/14

1. Brief facts of the case

1.1 Shri Nishchay Kohli filed a grievance petition before Public Grievances Commission, aggrieved by non-receiving of Disability Pension as a part of Disability Pension Scheme of the Government. It is further stated in the petition that he has been receiving the pension since September 2019 but encountered some problems during the last few months of this year.

2. Facts emerged during the proceedings.

2.1 Shri Dashrath Meena, Welfare Officer appearing on behalf of DSWO(West) of the respondent department filed an action taken report. It is stated in the report that “*The Disability Pension (FAS ID-133766) is being regularly credited in his bank account. The total amount remitted to the Disability Pension beneficiaries is Rs.2,500/-*

per month. The amount of Rs.5,000/- remitted in March 2020 was for two months. Similarly, the amount of Rs.5,000/- remitted in the month of April 2020 was also for two months.”

It is further stated by the representative of the respondent department that the complainant/beneficiary has been intimated in this regard.

2.2 The complainant is not present.

3. Directions

3.1 In view of the submissions made in the action taken report by DSWO(West) and due to absence of the complainant in the hearing, the case stands disposed of in PGC.

3.2 The complainant is advised to approach DSWO(West) of the respondent department in case he still needs any clarification/assistance with regard to his grievance.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2020/A.II/DSW/14

Dated:

1. The Director, Deptt.of Social Welfare, Govt.of NCT of Delhi, GLNS Building, Behind Delhi Gate, New Delhi-110002.
2. The District Social Welfare Officer (West), Deptt. of Social Welfare, GNCT of Delhi, TCPC, Near Punjab and Sindh Bank, Tilak Nagar, New Delhi-110018.
3. Dy.Director(FAS), Department of Social Welfare, GNCT of Delhi (Financial Assistance Section), GLNS Complex, Behind Delhi Gate, New Delhi-110002.
4. Shri Nischay Kohli.