

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 02.02.2021

Complainant : Shri Shiv Kumar Verma.

Respondent : The Director,
Directorate of Education,
Govt. of NCT of Delhi.
Through Sh. Mohd.Laiq.
Ministerial staff
on behalf of HOS, Govt.
Sarvodaya Bal Vidyalaya,
Pataudi House, Daryaganj – Present.

Grievance No. : PGC/2020/A.II/Edn./35

1. Brief facts of the complaint

1.1 Shri Shiv Kumar Verma filed a grievance petition before Public Grievances Commission, aggrieved by non-release of his pensionary benefits for the last four years. It is stated in the petition by the complainant that he retired on 31.03.2017 from Govt.Sarvodaya Bal Vidyalaya, Pataudi House, Daryaganj, Delhi as Lab.Assistant. But since his retirement he has not received his pensionary benefits despite approaching Principal of the School and submission of his documents in the Office of Dy.Director of Education(Central District) on 01.05.2019. He has requested that all his pensionary dues be released immediately.

2. Relevant facts emerging during the hearing

2.1 An action taken report has been filed on behalf of Head of School, Govt.Sarvodaya Bal Vidyalaya, Pataudi House, Daryaganj. It is stated in the report that :-

"On his transfer from GSBV Burari, Delhi, Shri Shiv Kumar Verma (DOB 3103.1957) and initial DOA 04.12.1976) joined GSBV Pataudi House, Darya Ganj, New Delhi, as Laboratory Assistant on 01.08.2014.

- 1. He last attended the school upto 11.12.2014 at 11.00 A.M. and was thereafter absent without information from the afternoon of 11.12.2014.*

2. *His son (Bharat Verma) informed the School on 20.12.2014 that Mr.Shiv Kumar Verma has been missing from 11.12.2014 and his family lodged FIR in Police Station, Sarai Rohilla, Delhi.*
3. *An application dated 01.04.2015 from his residential address A/4, Shastri Nagar, Delhi was received in the School through Courier requesting to sanction EOL and Earned Leave to Mr. Shiv Kumar Verma for the period of his absence from 12.12.2014 to 31.03.2015 and from 06.04.2015 to 10.05.2015 respectively but the dates from 01.04.2015 to 05.04.2015 were not mentioned.*
4. *As per instruction of DDE, a letter was sent to Mr.Shiv Kumar Verma on 21.04.2015 through Speed Post asking him to meet in person immediately in the School but the same was returned undelivered. Subsequently, it was sent by hand through fourth class official at his residential address but it was locked and the neighbour informed that the resident has gone after disposing of his property.*
5. *Thereafter, a notice from Mr.Shiv Kumar Verma for his voluntary retirement addressed to DDE dated 01.04.2015 was received in the School through E.O.(Zone-27). Another letter dated 25.08.2015 from Mr.Shiv Kumar Verma was received by the school through Speed Post requesting the HOS of the School to release his pension and other benefits as he has already served three months notice on 01.07.2015.*
6. *In response, Mr.Shiv Kumar Verma vide letter dated 23.10.2015 sent through speed post and asked to meet personally in the school but the same was returned undelivered.*
7. *The DDE/C&ND vide its letter dated 05.03.2015 informed regarding indiscipline and disorderly conduct by Mr.Shiv Kumar Verma and an enquiry against him was set up by his previous school, GSBV, Burari, Delhi but it could not be served and it was received by him on 24.09.2014.*

8. *Thereafter, the latest information in the matter is as under:-*

**The Ministry of HRD, Deptt.of School Education & Literary issued President Order No.5-56/2047-UT.1 dated 28.10.2019 in disciplinary proceedings against Sh.Shiv Kumar Verma for imposing penalty of withholding 10% of monthly pension otherwise admissible to him for a period of two years.*

**The DOE, Vigilance Branch-HQ vide letter dated 05.11.2019 forwarded the aforesaid order to serve upon Sh.Shiv Kumar Verma.*

** The GSBV, Pataudi House, Darya Ganj, New Delhi was accordingly sent the order dated 28.10.2019 through Special Messenger to deliver to Sh.Shiv Kumar Verma on his recorded address A/4, Shastri Nagar, Near Indane Gas Godown, Delhi vide letter dated 16.12.2019.*

- * It was returned undelivered as his father informed that Sh.Shiv Kumar Verma has not been residing with us and his present address not known.*
- * Subsequently, he was informed through Speed Post letter dated 19.12.2019 and again requested to receive the order from the school immediately.*
- * He was once again informed about his non-availability and directed to present in person and collect the order dated 28.10.2019 and also complete the pension papers at his end vide letter dated 22.02.2020.*
- * Till date, Sh.Shiv Kumar Verma has neither presented in person nor completed required pension formalities in the school.”*

2.2 The representative appearing on behalf of Head of School stated that despite their best efforts, the complainant is not responding to their communications nor he is appearing for completing the required pension formalities in the School for release of his pensionary benefits.

2.3 The complainant is not present.

3. Directions of the PGC

3.1 In view of the submissions made in the action taken report by the Head of School, Govt.Sarvodaya Bal Vidyalaya, Pataudi House, Daryaganj and the fact that the complainant has not appeared before the Commission, the case stands disposed of.

3.2. Dy.Director of Education(Central), GNCT of Delhi and Head of School, Govt. Govt.Sarvodaya Bal Vidyalaya, Pataudi House, Daryaganj, is advised to take appropriate action in respect of the grievances of the complainant, as per rules.

(MRS. MADHU SHARAN)
MEMBER

No. PGC/2020/A.II/Edn./35

Dated:

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. Special Director of Education/Nodal Officer, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
3. Dy.Director(HQ), Directorate of Education, Govt. of NCT of Delhi, Old Patrachar Building, Lucknow Road, Timarpur, Delhi-110054.
4. Dy.Director of Education, GNCT of Delhi, District Central, Plot No.5, Jhandewalan, New Delhi.
5. Head of School, Govt. Sarvodaya Bal Vidyalaya (ID No.2127003), Pataudi House, Daryaganj, New Delhi-110002.
6. Shri Shiv Kumar Verma.