

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-
110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of Order : 5.2.2021.

Complainant : Smt. Om Devi
Respondent : District Magistrate (North-West),
Revenue Department, GNCTD
Kanjhawla, Delhi-110081
Through :

Grievance No. : PGC/2020/A.II/Rev./04

1. Brief facts of the case

Smt. Om Devi filed a complaint stating that she is owner of 10 Biswa land in Kanjhawala, Delhi. She had applied for issue of Tatima and demarcation of this land in 2015 & 2016, but no action was taken by Revenue Department. The matter was earlier taken up in the Public grievances Commission, but despite commitment at the hearing on 3.5.2017, the grievance has not been redressed.

2. Facts emerged during the proceedings:

2.1 At the last hearing on 30.12.2020, SDM (Kanjhawala) had informed that Tatima has been issued and date for demarcation has been fixed for 27.1.2021. Accordingly, directions were issued to complete the demarcation and inform the status at the next hearing.

2.2 SDM (Kanjhawla) vide her reply dated 22.1.2021 informed that demarcation of land in question has been done. Copy of report of revenue officials for the proceedings on 22.1.2021 has been appended. The report mentions that as the grievance has been redressed, the case may be closed.

2.3 Smt. Om Devi, complainant vide her email dated 3.2.2021 has informed that her grievance has been completely resolved, to her satisfaction. She has expressed thanks to the Public Grievances Commission for taking up her grievance and resolution of the same.

3. **Directions**

Though the next hearing in this case was fixed for 17.2.2021, but as the grievance has been resolved, confirmed by the complainant, the grievance case is ordered to be closed in the Commission.

(SUDHIR YADAV)

MEMBER (PGC)

PGC/2020/A.II/Rev./04/

Dated:

1. *The District Magistrate (North-West), Revenue Department, Govt. of NCT of Delhi, Kanjhawla, Delhi-110081.*
2. *SDM (Kanjhawala), District North-West, Revenue Department, GNCTD, Kanjhawala, Delhi-110081.*
3. *Smt. Om Devi*