

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 25.01.2021

Complainant : Sh.Sunil Kumar Mishra.
Respondent : Chief Executive Officer,
Delhi Jal Board.
Grievance No. : PGC/2020/A.II/DJB/63

1. Brief facts of the case

1.1 Shri Sunil Kumar Mishra filed a grievance petition in PGC aggrieved by raising wrong bills due to non-recording of actual reading in respect of K.No.2669760000 by Delhi Jal Board.

2. Facts emerged during the proceedings.

2.1 None present on behalf of the respondent department. No action taken report has been filed.

2.2 The complainant is not present. However, a letter through e-mail dated Jan.24, 2021 has been received. It is stated in the letter that his above grievance stands resolved. He also thanked the Commission for redressal of his grievance.

3. Directions

In view of the communication received from the complainant with regard to redressal of his grievance, the case stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase-II, Karol Bagh, New Delh-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
4. Sh.Sunil Kumar Mishra.

