

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 20th Oct., 2020

Complainant : Sh. Amit Kumar
Respondent : Managing Director, DSIIDC
Grievance No. : PGC/2019/DSIIDC/02

1. **Brief Facts of the Case**

Shri Amit Kumar has filed a complaint in PGC on 08.11.2019 stating there that the DSIIDC has started the construction work of nalli and road at Pratap Garden, (Bindapur) Uttam Nagar, Delhi which is pending for the last two years. The people of this area are badly suffered with the incomplete work. He requested the PGC to do the needful at the earliest.

2. **Proceedings in the Public Grievances Commission**

The PGC has convened two hearings in the matter and in the hearing held on 20.10.2020, following are present :

Complainant : Absent
Respondent : Pravandra Singh, EE, CD-19

3. **Relevant Facts that emerged during the hearing**

Sh. Pravandra Singh, Ex. Engineer, CD-19, DSIISC Ltd. is present in the hearing and submitted an Action Taken Report stating that :

“The development of Roads & Drains at Pratap Garden under Uttam Nagar AC was executed 95% by the contractor but development work was held up for long period of Lockdown due to Novel Corona Virus.

The Contractor could not start the work in the month of May, June & July, 2020 due to scarcity of labour causing COVID-19. But, after that the development work has been restarted from 10.08.2020 by the contractor and progress of work is slow due to reason of the same mentioned above.

The balance 5% work is likely to be completed upto 30.11.2020.”

He further informed that the issue has been discussed with the complainant, who is also satisfied with the work done.

4. **Directions of PGC**

Sh. Pravandra Singh, Ex. Engineer is advised to complete the work, as assured by him, till 30.11.2020 and submit a status report to the Commission in the first week of December, 2020.

With the above directions the matter stands closed at the level of the Commission.

(SUDHIR YADAV)
MEMBER

No. PGC/2015/DSIIDC/56/

Dated :

Copy to :

Sh. Pravandra Singh, Ex. Engineer, CD-19, Delhi State Industrial & Infrastructure Development Corporation Ltd., Plot No. 74A, 2nd Floor, Ring Road, Lajpat Nagar-III, New Delhi - 110024

Copy for information to :

Shri Amit Kumar