

*“No carelessness until there is a cure Wear mask,
follow physical distancing & maintain hand hygiene”.*

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 16.12.2020

Complainant : Sh. Suresh Panicker

Respondent : Principal Secretary (Power),
Govt. of NCT of Delhi
through Sh. Sudarshan Bhattacharya,
BSES RPL - Present.

1. Brief facts of the complaint

- 1.1 Sh. Suresh Panicker has filed a grievance in PGC regarding non functioning of street lights at his area ABDE Block, Dilshad Colony. He wanted intervention of the Commission for redressal of his grievance.

2. Facts emerged during the proceedings

- 2.1 Sh. Sudarshan Bhattacharya from BSES RPL was present in the hearing and he categorically stated that all kind of street lights are under the purview of EDMC and only the EDMC can rectify the subject street lights.

- 2.2 The complainant was not present in the hearing

3. Directions

- 3.1 The case stands disposed of as the BSES RPL representative present in the hearing submitted that the subject street lights of the said area are under the purview of EDMC and therefore, they could not take any action in the matter. The complainant is advised to pursue this grievance with the EDMC, being the concerned agency for maintenance of street lights. Further, the complainant is at liberty to approach BSES as well as the Commission in case he has any further grievance with regard to his present complaint.

No.PGC/2020/A.II/Power/22

Dated:

Copy to:

- 1 The Principal Secretary (Power), Deptt. of Power, GNCT of Delhi,
8th Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
2. Head (Customer Care), BSES Rajdhani Power Limited, BSES Bhawan,
C-Block, 1st Floor, Nehru Place, New Delhi-110019.
3. Sh. Suresh Panicker