

*“No carelessness until there is a cure Wear mask,  
follow physical distancing & maintain hand hygiene”.*

**PUBLIC GRIEVANCES COMMISSION  
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI  
M-Block , I.P. Estate (near ITO) Vikas Bhawan: New Delhi-2  
Tel. Nos. 011-23379900-01 Fax No.011-23370903**

**Order under Para 2(B) of the PGC Resolution No. F.4/14/94-AR/dt. 25.9.97**

Date of hearing: 24.12.2020

Complainant : Sh. Sarvesh Mahajan.  
Respondent : The Principal Secretary (Power)  
Govt. NCT of Delhi  
Grievance No. : PGC/2020/Power/07  
Grievance date : 05.02.2020

**1. Brief facts of Case**

1.1 Sh. Sarvesh Mahajan has filed a grievance petition before Public Grievances Commission on 5.2.2020 that enforcement deptt. of BSES Hari Nagar had passed an order on 2.4.2019 in case of ID No. RW220219CA013 imposing the non domestic tariff on the electricity consumed in his office without considering the provisions of DERC tariff order, causing undue harassment to him.

**2. Facts emerged during the proceedings**

2.1 None from the respondent department was present in the hearing. However, Sh. Sudarshan Bhattacharya, Manager, BRPL has submitted an ATR dated 19.08.2020 stating therein that *“Grievance has been redressed by BRPL and complainant is satisfied. The complainant has already withdrawn the case vide e mail dated 19.03.2020. Copy of email attached for kind perusal. Hence, kindly close the complaint as withdrawn and dismiss.”*

2.2 Sh. Sudarshan Bhattacharya, Manager, BRPL has requested the Commission to close the case since the needful action has been taken to resolve the grievance of the complainant.

**3. Directions**

3.1 The case stands disposed of in the Commission as the complainant's grievance has been resolved and he has withdrawn the case vide e mail dated 19.03.2020 Further, the complainant is at liberty to

approach BSES as well as the Commission in case he has any further grievance with regard to his present complaint.

**(SMT. MADHU SHARAN)**  
**MEMBER (PGC)**

Copy to:

- 1 The Principal Secretary (Power), Deptt.of Power, GNCT of Delhi, 8<sup>th</sup> Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
- 2 Head (Customer Care), BSES Rajdhani Power Limited, BSES Bhawan, C-Block, 1st Floor, Nehru Place, New Delhi-110 019.
- 3 Sh. Sarvesh Mahajan