

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail :pgcdelhi@nic.in

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Date of hearing: 1<sup>st</sup> Dec., 2020

Complainant : Sh. Sukh Sagar Nagrath  
Respondent : Deputy Commissioner,  
City SP Zone, North DMC  
Grievance No. : PGC/2019/MCD/90

**1. Brief facts of the complaint**

Sh. Sukh Sagar Nagrath has filed a grievance in PGC regarding failure of North Delhi Municipal Corporation to repair the common passage outside his property bearing No. 202, Kamla Market, New Delhi.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened seven hearings in the matter so far and in the hearing held on 01.12.2020, the following are present:

Complainant : Present  
Respondent : Sh. Kapil Gupta, E.E. (M),  
Sh. Mohd. Shakeel, AE (M)  
Cith SP Zone

**3. Relevant facts that emerged during the hearing**

Sh. Kapil Gupta, Ex. Engineer (M), City SP Zone is present in the hearing and submitted a status report stating that :

*“In compliance of orders of the PGC dated 19.10.2020, it is submitted that estimate for repair of common passage of shop No. 202, Kamla Market, which was already sent to L & E Department for providing*

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Wear Mask, follow physical distancing & maintain hand hygiene.”

*funds, a reminder for same was also sent on 22.10.2020. But so far budget amounting to Rs. 9,97,000/- for repair of common passage has not been allocated. Further necessary action shall be taken after allocation of budget.”*

**4. Recommendations of the PGC :**

4.1 Addl. Deputy Commissioner, Land & Estate Department is advised to take note of para 3 above, issue necessary directions to the concerned officers to approve the estimate and issue funds to the Maintenance Department, CSP Zone to carry out necessary repair work, in a time bound manner.

4.2 Sh. Kapil Gupta, Ex. Engineer (M)-II, CSP Zone is advised to pursue the matter for allocation of budget with the Land & Estate Department and take necessary action for repair of common passage once the funds are provided by the Land & Estate Department, North DMC.

With the above directions the matter stands closed at the level of the Commission.

(SUDHIR YADAV)  
MEMBER

No. PGC/2019/MCD/90

Dated:

**To:**

1. Addl. Deputy Commissioner, Land & Estate Department, North DMC, 7<sup>th</sup> Floor, Dr. S.P. Mukherjee Civic Centre, Delhi – 110002
2. Sh. Kapil Gupta, Ex. Engineer (M)-II, City SP Zone, North DMC, Nigam Bhawan, Old Hindu College Building, Kashmere Gate, Delhi - 110006

**Copy for information to :**

Sh. Sukh Sagar Nagrath

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