### PUBLIC GRIEVANCES COMMISSION (Govt. of NCT of Delhi) M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110 Tel. No. 011-23379900, 23379901, Fax No. 011-23370903 Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

# Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 21.12. 2020

Complainant	:	Sh. Rishi Kumar Gupta / Premlata
Respondent	:	Deputy Commissioner, Central Zone, SDMC
Grievance No.	:	PGC/2019/MCD/38

# 1. Brief facts of the complaint

Sh. Rishi Kumar Gupta & Ms Premlata have filed a complaint against the officials of SDMC, Central Zone for not taking action against illegal construction on 4<sup>th</sup> floor of premises, D-103, Amar Colony, Lajpat Nagar-IV despite several personal visits and written complaints and requested the PGC for intervening in the matter.

# 2. <u>Proceedings in the Public Grievances Commission</u>

The PGC has convened twelve hearings in the matter so far and in the hearing held on 21.12.2020, the following are present:

Complainant	:	Present
Respondent	:	Absent

# 3. <u>Relevant facts that emerged during the hearing</u>

3.1 Neither anyone is present in the hearing from the Building Department, Central Zone nor any status report is submitted. This has been viewed adversely by the Commission.

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene." 3.2 Sh. H.M.Meena, Asstt. Engineer (B), Central Zone was contacted telephonically and was advised to attend the Commission on 22.12.2020.

3.3 On 22.12.2020 Sh. H.M.Meena, Asstt. Engineer (B), Central Zone is present in the Commission and submitted a report stating that :

"1. That, in accordance with the directions of this Commission, subject property got inspected on 18.12.2020. During inspection, it has been revealed that newly raised unauthorized construction at top floor of this property has been made inhabitable by the owner himself.

2. That, during inspection it was noticed that the existing construction of the property from Ground Floor to Third Floor is quite old and occupied. During inspection, owner / occupier of the property has provided the copy of the Electricity Bill of the third floor of the property, in which date of energisation of this premise has been mentioned as 20.02.2005 and has claimed the protection under Delhi Laws (Special Provisions) Second (Amended) Act, 2017.

3. That, as per record, action u/s 343/344 of the DMC Act against unauthorized construction at fourth floor of this property was initiated vide U/c file No. 171/B/UC/EE(B)-I/CNZ/2019 dated 15.04.2019. After following due process of law demolition order was passed.

4. That, in order to prevent further unauthorized construction, a letter bearing No. D/40/AE(B)-II/CNZ/2019 dated 22.04.2019 u/s 344(2) of the DMC Act was sent to the SHO, PS Amar Colony with the request to get the unauthorized construction activity stopped at this property. Besides this, on 14.06.2019 letters for disconnection of electricity and water supply were also sent to the concerned authorities of BSES and Delhi Jal Board.

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene." 5. That, demolition action against this property was taken on 18.10.2019 during the action roof of rooms built at fourth floor were demolished at two places and reinforcement was also cut. Besides this partition walls, chajjas were also demolished.

6. That, in order to comply with the directions of this Commission, photographs of the neighboring properties were also taken and same are also being enclosed herewith for kind perusal please."

### 4. <u>Recommendations of the PGC</u> :

A detailed report has been filed on the directions of the Commission, passed earlier, alongwith photographs. It is seen that the initial complaint of the complainant has been looked into by the officers of the Central Zone, SDMC and the unauthorized construction in the property under complaint has been demolished.

The complainant is not present today in the Commission. We are disposing off this case, as nothing remains. If the complainant has any further grievance he is free to approach the department and file a representation.

With the above observations the matter stands closed at the level of the Commission.

(MRS. MADHU SHARAN) MEMBER Dated:

No. PGC/2019/MCD/38/

To:

Sh. R.K.Arunesh, EE (B)-I, Central Zone, SDMC, Near Jal Sadan, Shiv Mandir Marg, Lajpat Nagar -1, New Delhi – 110024

Copy for information to : Sh. Rishi Kumar Gupta / Premlata

> "No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."