

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 28th Dec., 2020

Complainant : Sh. Rajender,
Respondent : Deputy Commissioner
Shahadara South Zone,
Grievance No. : PGC/2020/MCD/16

1. Brief facts of the complaint

Sh. Rajender has filed a grievance in PGC regarding non release of pensionary benefits of her mother Late Smt. Chottan, S.K. who retired from municipal service on 30.04.2013 and expired on 26.11.2013.

2. Proceedings in the Public Grievances Commission

The PGC has four hearings in the matter and in the hearing held on 28.12.2020 the following are present :

Complainant : Absent
Respondent : Sh. R.C.Sahoo, A.C.

3. Relevant facts that emerged during the meeting

3.1 Sh. R.C.Sahoo, Asstt. Commissioner, Shahadara South Zone is present in the hearing and informed the Commission that there is no progress in the case as the legal heirs of the deceased govt. servant are not submitting required documents to the department to process the case for terminal benefits.

3.2 Sh. Sahoo was directed to submit a written report in the matter. On 30.12.2020 Sh. R.C.Sahoo, Asstt. Commissioner has submitted a report stating that :

"It is submitted that a meeting was called on 15.09.2020 when three (3) daughters and one son Sh. Satish has visited the office who have given

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their consent to divide the benefits equally in all children of Late Smt. Chhotan.

In this regard, it is to inform that the letters have been sent to the legal heirs and complainant of deceased to submit the required documents but till date the complainant and others have not submitted the desired documents for processing their case. The Commission is requested to consider the above aspect & pass appropriate orders.”

3.3 It is observed that the complainant and other legal heirs of the deceased govt. employee are not cooperating with the department and the complainant has never attended the hearing of the Commission.

4. Recommendations of the PGC

4.1 Sh. Ramesh Sahoo, Asstt. Commissioner, Shahadara South Zone is advised to take further necessary action in the matter for release of terminal benefits of the deceased municipal employee after submission of desired documents by her legal heirs.

4.2 Complainant is again directed to submit all the desired documents, including of his siblings, to the Asstt. Commissioner, Shahadara South Zone without further delay, to settle the matter.

With the above directions the matter stands closed at the level of the Commission.

(SUDHIR YADAV)
MEMBER

No. PGC/2020/MCD/16/

Dated :

To:

Sh. R.C.Sahoo, Asstt. Commissioner, Shahadara South Zone,
Zonal Office Building, Vishwas Nagar Institutional Area,
Karkardooma, Delhi - 110032

Copy for information to :

Sh. Rajender

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”