

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 04.01.2021

Complainant : Sh.Vijender Gupta.
Respondent : Chief Executive Officer,
Delhi Jal Board,
Through Sh.Ajay Dagar,
J.E.(Central)-I. - Present.
Grievance No. : PGC/2020/A.II/DJB/58

1. Brief facts of the case

1.1 Shri Vijender Gupta filed a grievance petition in the Public Grievances Commission complaining against Shop No.3841, Sarai Foes (Near Kali Mata Mandir) Tis Hazari, for illegally operating double borewell and illegal extraction of water.

2. Facts emerged during the proceedings.

2.1 Shri Ajay Dagar, J.E.(Central), appearing on behalf of Executive Engineer(Central-I), Delhi Jal Board, filed an action taken report. It is stated in the report that the aforementioned illegal borewell at Shop No.3841, Sarai Foes, Near Kali Mata Mandir, Tis Hazari, has been sealed by the area Sub-Divisional Magistrate on 24.10.2020. The same has been informed to the complainant. Photographs of the site while sealing the illegal borewell has also been enclosed with the report.

2.2 The complainant is not present. However, he telephonically conveyed today that necessary action on his grievance petition has been taken by the respondent department.

3. Directions

3.1 In view of the prompt action taken by the respondent department in redressing the grievance of the complainant, the case stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase-II, Karol Bagh, New Delh-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
3. Executive Engineer(Central)-I, Delhi Jal Board, Govt.of NCT of Delhi, Near UGR & BPS Ramlila Ground, JLN Marg, New Delhi-110002.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Sh.Vijender Gupta.