

*“No carelessness until there is a cure Wear mask,  
follow physical distancing & maintain hand hygiene”.*

**PUBLIC GRIEVANCES COMMISSION  
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI  
M-Block , I.P. Estate (near ITO) Vikas Bhawan: New Delhi-2  
Order under Para 2(B) of the PGC Resolution No. F.4/14/94-AR/dt. 25.9.97**

Date of hearing: 16.12.2020

Complainant : Sh. Anil Pratap Kamal  
Respondent : Principal Secretary,  
Department of Power,  
Govt. of NCT of Delhi  
through  
Shri Prabhat Sharma,  
Senior Executive (TPDDL) - Present  
Grievance No. : PGC/2020/Power/23

**1. Brief facts of the complaint**

1.1 Sh. Anil Pratap Kamal has filed a grievance in PGC regarding non functioning of High Mast poles in his area Har Sukh Block, Prem Nagar – 1, Kirari due to which it become unsafe to walk on the streets during the night and cases of theft has also increased. He wanted intervention of Commission for redressal of his grievance.

**2. Facts emerged during the proceedings.**

2.1 Shri Prabhat Sharma, Senior Executive (TPDDL) was present in the hearing and filed an Action Taken Report dated 04.11.2020 and the same is taken on record stating that:-

*“The complainant has complained regarding non working of street lights which has been attended and resolved. Same has been confirmed telephonically with the complainant”*

1.2 The complainant was not present in the hearing.

**3. Directions**

3.1 The case stands disposed of as the grievances of the complainant regarding non working of high mast poles/street lights have been resolved as submitted by the TPDDL representative present during the hearing in the Commission. Further, the complainant is at liberty to approach TPDDL as well as the Commission in case he has any further grievance with regard to his present complaint.

**(SMT. MADHU SHARAN)  
MEMBER (PGC)**

No. PGC/2020/Power/23

Dated :

Copy to:

1.Sh. C.M. Middha, HOG (PA & LS), Tata Power DDL, CENCARE Building, Block C2, Keshavpuram, Lawrence Road, Delhi – 110035.

2.Sh. Anil Partap Kamal