DEPARTMENT OF WOMEN & CHILD DEVELOPMENT GOVT. OF NCT OF DELHI (STATE CHILD PROTECTION SOCIETY) 5TH FLOOR ISBT, BUILDING KASHMERE GATE NEW DELHI-110006

F.No 61(1395)/OHB-I/CPU/DWCD/2020/1485-1486

Dated: 20 10 2020

To

The System Analyst, Department of WCD, IInd Floor, ISBT Building, Kashmere Gate, Delhi-110006.

Sub: Upload the Order on WCD website - Reg.

Please find the enclosed Order for Govt. and NGOs run Child Care Institutions. In this regard, the Director (WCD) has directed the branch for uploading the said order in the website of DWCD.

Therefore, you are requested to upload the order in the Website of DWCD by today itself.

0000000000 2020

NAMRATA BIRULY ASSITANT DIRECTOR (SCPS)

F.No 61(1395)/OHB-I/CPU/DWCD/2020/ 1985-1986 Copy for information to :

Dated: 20/0/2020

1. PS to Director, DWCD.

Department of Women and Child Development Govt. of NCT of Delhi (State Child Protection Society) 5th Floor ISBT Building Kashmere Gate Delhi-110006 F.61 (1395)/OHB-I/CPU/DWCD/2020 (10215-2) Dated-12 0 OCT 202

ORDER

The Department of Women & Child Development is the Nodal Department for implementation of Juvenile Justice (Care & Protection of Children) Act, 2015 & Model Rules. 2016 and The Protection of Children from Sexual Offences Act, 2012.

There are 23 Govt. run and 78 NGO run Child Care Institutions in Delhi which provides Care and Protection services to hundreds of Children under the age group from 0 to 18 years. Superintendent/Home In-Charge being the head of their respective Child Care Institution are responsible to provide appropriate services for care and protection to the Children residing in their respective Child Care Institution.

Now a day, Child sexual abuse is a major concern and to fight child sexual abuse it is important to bring awareness and strengthen children themselves to counter such abuse. Therefore to prevent the incidents of Sexual Assaults & Sexual Abuse in the Child Care Institutions Superintendent are hereby directed to ensure followings Do's and Do Not which shall be adopted for supportive behaviour towards child victims :-

Do's	Do Not
Listen to the child with patients when the	Blame the Child.
child complaints about a person or an	
incident or physical discomfort	
Ensure the child has undergone medical	Ignore when the child complains about a
examination immediately after reporting the	person or an incident or a physical
incidents	discomfort.
Report incidents of abuse at the nearest	React in extremes when the incidents is
Police Station	reported
Be sensitive while discussing the incident or	Keeping Child with dormitories where
its details with the child	accused is residing.
Such matter reported immediately to the	Disclose the child's identity to other people
concerned authorities.	or to the media.
	Ask the child not to seek help form others
	Not providing medical attention to the child
	Not taking action even when one is aware of
	the abuse being taking place
	Not reporting the incident at the Police
87.1	Station.

Further to prevent the incidents of Sexual Assaults in the Child Care Institutions, all the Superintendent/Home In-Charge (Govt./NGO run) of Child Care Institutions must ensure the following directions :-

- 1. Organize regular orientation session with the children on good touch and bad touch.
- 2. Regularly organize awareness programme on the Protection of Children from Sexual Offences Act, 2012 and Juvenile Justice (Care and Protection of Children) Act, 2015.
- 3. Provide safe, homely and enabling atmosphere of love, affection, care and concern for Children their Institution.
- 4. Conduct safety audit including staff and infrastructure.
- 5. Display relevant Information, Education and Communication (IEC) material related to prevention of Sexual Assaults & Sexual Abuse at prominent places.
- 6. Superintendent/Home In-Charge, Welfare Officers & Counsellors to make a regular interaction with children and to be more proactive and interactive to win the trust of the children so that can address any fear expressed by children in advance.
- 7. The Welfare Officers & Counsellors or Mental Health Experts must ensure that if such incidents come in the knowledge, the incident must be reported within strict time frame to the reporting authorities.
- 8. Mental Health Units attached with CCIs shall deal with Sexual Assault in proactive manner and provide regular counselling and also report to the Department is anything untoward is seen immediately. If needed psychological and psychiatric treatment must be taken on record.
- 9. Children who are dominating and bullying should be identified to provide regular counselling and kept on close watch or be segregated, if needed, so that they do not harm fellow residents.
- 10. Ensure that Staff posted in Child Care Institutions is more vigilant to avert such incidents.
- 11. Ensure that the CCTV cameras put at places strategically identified by the Superintendents/Home In-Charge and all the CCTV Cameras must be functional and their feed is monitored.
- 12. The proper orientation of the staffs on the prevention of such abuse may be provided including Care Taker/ Care Givers, Security Staff and Sanitation staff.

13. The provisions of Juvenile Justice (Care & Protection of Children) Act. 2015 & Model Rules, 2016 and The Protection of Children from Sexual Offences Act, 2012 must be ensured fully in letter and spirit in the respective Child Care Institutions.

(Dr. Rashmi Singh) Director, DWCD

Copy to:-

- 1. All Superintendent, Govt. run Child Care Institutions.
- 2. All Superintendent/Home In Charge, NGO run Child Care Institutions- (Through District Child Protection Officers)

F.61 (1395)/OHB-I/CPU/DWCD/2020/10215-21.

Copy for information to:-

- 1. The Principal Magistrate, Juvenile Justice Boards.
- 2. The Chairpersons/Member Child Welfare Committees.
- 3. All District Officer, DWCD, GNCTD.
- 4. All District Child Protection Officers.
- 5. OSD to Secretary, DWCD, GNCTD

Dated-20 DET 2020

(Ira Singhal) Joint Director, DWCD