



आर्थिक सहायता अनुभाग Financial Assistance Section
समाज कल्याण विभाग, राष्ट्रीय राजधानी क्षेत्र, दिल्ली सरकार
Department of Social Welfare, Govt. of NCT of Delhi
जी.एल.एन.एस. बरिसर, दिल्ली गेट, नई दिल्ली-110002 फोन. 23324037, 23392466
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F 41(311)/DSW/FAS/Tender/CM Letter/2018-19 716-720 Dated: 05-03-20

ORDER

Reference the recent exercise of filling up of feedback forms of all Old Age Pension and Disability Pension beneficiaries.

1. All DSWOs are hereby intimated to provide FAS (HQ), DSW with the updated status of all alive and stop cases (like death, left area, not traceable, address not found, duplicate, ineligible or any other) in soft copy. The reason for stopping of pension should also be clearly mentioned in the remarks column.

2. Further, other informations like Voter Card number, Aadhaar number, mobile number, updation in address etc. (if available) of the beneficiaries obtained during the exercise should also be added in the database.

3. Suggestions and/or complaints are to be combined/collated. If these are local and resolvable at District level, necessary action should be taken as required under intimation to this Office. If the suggestions and/or grievances are global and further action is required at HQ level, forward a list of the same to FAS (HQ).

4. The information regarding Tirth Yatra routes in OAP feedback forms is not to be digitised. However, all forms (for both schemes) have to be kept safely until further directions.

The above informations are to be updated in the data of Old Age and Disability Pension beneficiaries attached with this order.

This issues with the approval of the Competent Authority.

Nhalap
04-03-2020
(Neelam Venkatachalam)
Dy. Director (FAS)

To
All DSWOs, Deptt. of Social Welfare through email

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Dated:

Copy for information to:

1. P.S. to Secretary (SW), GNCT of Delhi
2. P.A. to Director (SW), GNCT of Delhi
3. System Analyst, Computer Cell, Department of Social Welfare, Delhi Gate, New Delhi 110002 for uploading on the department website.
4. Guard File

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Dy. Director (FAS)