

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail :pgcdelhi@nic.in

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Date of hearing: 15<sup>th</sup> Dec. 2020

Complainant : Sh. Prem Prakash Khanna  
Respondent : Commissioner,  
North Delhi Municipal Corporation  
Grievance No. : PGC/2019/MCD/108

**1. Brief facts of the complaint**

Sh. Prem Prakash Khanna has filed a grievance in PGC regarding non-payment of arrears and non revision of grade pay for the last 15 years by the Commissioner, North Delhi Municipal Corporation. PPO No. is 18863.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened six hearings in the matter so far and in the hearing held on 15.12.2020 neither the complainant nor the departmental representative is present. An ATR has been received through dak on 11.12.2020 which is placed in the file stating therein that:-

*“It is stated that, the PPO Book of Sh. Prem Prakash Khanna is received in this office on dt. 8.12.2020. The pension arrear and difference of DCRG bills has passed on dt. 9.12.2020 and RTGS sent to UCO Bank , Chawari Bazar, Delhi for above payment to be credited in his account.”*

***“No carelessness until there is a cure. Wear Mask,  
follow physical distancing & maintain hand hygiene.”***

**3. Recommendations of the PGC :**

4.1 As the grievances of the complainant has been resolved.  
The Commission has decided to close the case.

(SUDHIR YADAV)  
MEMBER

No. PGC/2019/MCD/108/

Dated:

**To:**

1. Ms Rashmi, Accounts Officer, Pension, North DMC, 3<sup>rd</sup> Floor, Dr. Shyama Prasad Mukherjee Civic Centre, JLN Marg, New Delhi - 110001
2. Administrative Officer, DEMS, HQ, North DMC, Dr. Ambedkar Stadium, New Delhi - 110002

**Copy for information to :**

Sh. P.P.Khanna

***“No carelessness until there is a cure. Wear Mask,  
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