

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97

Date of hearing: 08th Dec., 2020

Complainant : Sh. Sarabjeet Roy
Respondent : Deputy Commissioner
South Zone, SDMC
Grievance No. : PGC/2020/MCD/13

1. Brief facts of the complaint

Sh. Sarabjeet Roy has filed a grievance in PGC regarding illegal encroachment and construction on footpaths of Varun marg, Defence Colony accompanied by damage of road and footpath making the public way dangerous and less safe for pedestrians.

2. Proceedings in the Public Grievances Commission

2.1 The PGC has convened three hearings in the matter and in the hearing held on 08.12.2020 following were present:-

Complainant : Absent.
Respondent : Sh.Sanjay Siwom
J.E/M-I, CNZ, SDMC

2.2 Junior Engineer/M-I, SDMC filed an action taken report. It is stated in the report that :-

“(a) *The road from roundabout to BRT Corridor is known as Varun Marg, Defence Coloy, having length of 200 mtrs. Approx.*

(b) *Varun Marg roundabout to Nallah has the provision of bituminous road surface with footpath (from Roundabout to Nallah) and berm (from Nallah to BRT Corridor) on both sites.*

(c) *Regular inspections of the said road is being carried out by the field staff and the requisite repair of footpath/berm and the round surface is being carried out, as soon as the same is noticed.*

(d) *There is no encroachment on footpath/berm on Varun Marg.*

(e) *With regard to re-construction of foot path/berm and the recarpeting of the road, the proposal could not be initiated due to non-availability of funds with SDMC.*

It was assured by the Junior Engineer that if any specific complaint is received from the complainant, it would be attended on priority by them.

3. Recommendations of the PGC :

3.1 In view of the submissions made by the representative of the respondent department, the case of the complainant stands disposed of in the Commission with the advice to Deputy Commissioner, Central Zone to take effective steps on regular basis to prevent of illegal encroachment and construction on footpaths.

The officers concerned as well as enforcement agencies responsible for keeping area/public road free from encroachment be directed to prevent encroachment in future and instructed suitably, in writing, in this matter.

(SUDHIR YADAV)
MEMBER

No. PGC/2019/MCD/22/

Dated:

To:

1. Sh. Avneesh Kumar, Dy. Commissioner, Central Zone, SDMC, Near Jal Sadan, Shiv Mandir Marg, Iajpat Nagar, New Delhi – 110024.
2. Sh. Ajay Gautam, Ex. Engineer (M) – I, Central Zone, Arjun Marg, Defence Colony, New Delhi - 110024

Copy for information to :

Sh. Sarabjeet Roy