

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, VikasBhawan, IP Estate, New Delhi – 110110  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Date of hearing: 24<sup>th</sup> Nov., 2020

Complainant : President,  
Lakhi Ram Park RWA,

Respondent : Deputy Commissioner  
(Rohini Zone), North DMC

Grievance No. : PGC/2019/MCD/32

**1. Brief facts of the complaint**

The President, Lakhi Ram Park RWA has filed a complaint regarding sealing of illegal polluting commercial units, shops, godowns etc. functioning in Lakhi Ram Park residential colony as the concerned departments are not taking any action on their complaints.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened ten hearings in the matter so far and in the hearing held on 24.11.2020, the following are present:

Complainant : Present

Respondent : Sh. Krishan Mohan, SE  
Sh. Rahul Saraswat, EE (M)  
Sh. R.K.Sharma, EE (B)  
Sh. Sushil Kumar, Zonal Supdt.  
Rohini Zone, North DMC

**3. Relevant facts that emerged during the hearing**

3.1 Sh. Sushil Kumar, Zonal Supdt. Is present in the hearing and submitted a report from Addl. Deputy Commissioner stating that :

“ *That a complaint was received in this office regarding illegal activities running in residential area of Ward No. 40-N, Lakhi Ram Park,*

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*Delhi and thereafter inspection was carried out by field staff of Licensing Department, Rohini Zone on various times.*

*That during the inspection / survey, 33 units / shops were found running with the impermissible activity in residential area and show cause notices u/s 345A, r/w 347 & 491 of the DMC Act were issued to the owner / occupier of the said units / shops to stop the impermissible activity within 48 hours.*

*That after receiving the show cause notices, 27 units / shops were vacated and 06 units / shops were found running during the inspection after stipulated period.*

*That sealing orders of the 06 units / shops were issued by the Deputy Commissioner, Rohini Zone and during the sealing action programme fixed on 18.07.2019 only one unit / shop found running with the impermissible work and the same was sealed by team.*

*That the 03 units were also sealed during the sealing action programme fixed on 20.08.2019 as per the direction of Hon'ble NGT along with officials of SDM office, DPCC, Delhi Jal Board & TPDDL.*

*That on inspection by the field staff, no polluting industry is running in the Lakhi Ram Park area.”*

3.2 Sh. Rahul Saraswat, Ex. Engineer (M) is present in the hearing and submitted a copy of orders for execution of works in unauthorized colonies by I & FC & DSIIDC, as desired by PGC on the last date of hearing.

3.3 The Commission had also carried out an independent inspection of the area to consider the report of North DMC vis-à-vis the allegations of the complainant. As per the report:

*“As directed, the undersigned visited the area Lakhi Ram Park situated in North West Delhi on 21.11.2020 and 22.11.2020. The undersigned searched the property numbers given by the higher authorities for inspection. However, due to missing property number on maximum premises it was very difficult to exactly locate the property numbers.*

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*However, with the help of property numbers mentioned on some of the properties in the vicinity and personal inquiry from the local residents the undersigned was able to locate the properties, During the inspection it was noticeable that while the premises of the properties in A Block were apparently being used as residential properties whereas the premises of B Block were also residential or vacant plots with proper gated boundaries. The undersigned inquired from some of the local residents / shopkeepers about the commercial activities in these premises, however, they were unaware of any such activity being carried out in these premises. At the time of inspection no activity like loading, unloading of any material was noticed in any of the said premises. The premises were not even having lights and were found locked. Further, no property was found sealed by any authority.”*

3.4 The complainant is still adamant that illegal activities and units are running in the area. Now the onus lies on the complainant to file a report along with photographs and videos, if possible, of those polluting units which he is claiming are functioning in the area. He is being given a last chance to prove his contention.

#### **4. Recommendations of the PGC**

It is observed that the report of the independent inquiry ordered by PGC substantiates the report submitted by Rohini Zone, North DMC that no polluting industry is running in the Lakhi Ram Park area.

Complainant is directed to take note of para 3.4 above and produce documentary evidence to prove his contention that the illegal activities, as alleged in the initial complaint in the Commission, are still running in the area, within 10 days failing which the matter will be treated as closed.

(MRS. MADHU SHARAN)  
MEMBER

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No. PGC/2019/MCD/32/

Dated:

**To:**

1. Sh. Vivek Prakash, Deputy Commissioner, Rohini Zone, North DMC, Zonal Building, Near Rajiv Gandhi Cancer Institute, Sector-5, Rohini, Delhi – 110085
2. Sh. Krishan Mohan, S.E., Rohini Zone, North DMC, Zonal Building, Near Rajiv Gandhi Cancer Institute, Sector-5, Rohini, Delhi – 110085
3. Sh. Sushil Kumar, Zonal Superintendent, Rohini Zone, North DMC, Zonal Building, Near Rajiv Gandhi Cancer Institute, Sector-5, Rohini, Delhi – 110085

**Copy for information to :**

Lakhi Ram Park Residents Welfare Association (Regd.)

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