

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail :pgcdelhi@nic.in

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Date of hearing: 02.12.2020

Complainant : Sh. Jitender Singh.  
Respondent : Deputy Commissioner (Civil Lines  
Zone), North DMC,  
Grievance No. : PGC/2018/MCD/32

**1. Brief facts of the complaint**

Shri Jitender Singh has filed a grievance in this Commission on 07.08.2018 regarding unauthorized construction in property No. 15/23, D-Block, Gali No.3, Harit Vihar, Burari by Sh. B.P. Singh, Sh. Om Prakash & Sh. Motihari Ahmed.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened sixteen hearings in the matter so far and in the hearing held on 18.11.2020, the following are present:

Complainant : Present.  
Respondent : Sh. S.R.Meena, EE(B)  
Sh. V.N.Roy, O.I (B)  
Civil Lines Zone

**3. Relevant facts that emerged during the hearing**

3.1 Sh. S.R.Meena, EE(B), Civil Lines Zone is present in the hearing and submitted a status report stating that :

*“It is submitted that after hearing held on 18.11.2020 it is advised to take necessary action in the matter as per provisions of the DMC Act before the next fixed date/ Department has fixed a special demolition / sealing programme for the Burari Police Station on*

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Wear Mask, follow physical distancing & maintain hand hygiene.”***

27.11.2020 to provide sufficient force for taking demolition / sealing action against the impugned property. But action could not be taken due to non-availability of Police Force.

However, the complainant has given a written submission addressed to the Ex. Engineer (Bldg.-I)/CLZ mentioning that mutual agreement has been done with his neighbourer and he is withdrawing his complaint from this office as well as fro the office of Hon'ble Public Grievances Commission.”

3.2 The complainant has submitted a request in the Commission as well, for withdrawl of his complaint however, withdrawl of complaint by the complainant does not regularize the unauthorized construction hence department has to act as per provisions of the DMC Act.

#### **4. Recommendations of the PGC**

Sh. S.R.Meena, Ex. Engineer (B), Civil Lines Zone is advised to take necessary action in the matter as per provisions of the DMC Act or direct the owners of the properties under complaint, to remove unauthorized construction at their own.

With the above directions the matter stands closed at the level of the Commission.

(SUDHIR YADAV)  
MEMBER

No. PGC/2018/MCD/32/

Dated :

**To:**

Shri S.R. Meena, E.E. (B), Civil Line Zone, 3<sup>rd</sup> Floor, 16  
Rajpur Road, Delhi – 110054

**Copy for information to :**

Sh. Jitender Singh

***“No carelessness until there is a cure.  
Wear Mask, follow physical distancing & maintain hand hygiene.”***