

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in**

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 23.11.2020

Complainant : Sh. Zahir Ahmed.
Respondent : The Director,
Dte.of Social Welfare,
Govt.of NCT of Delhi.
Through P.A., Office of
Superintendent, District North-East– Present.
Grievance No. : PGC/2019/A.II/DSW/07

1. Brief facts of the case

1.1 Shri Zahir Ahmed has filed a grievance petition before Public Grievances Commission, aggrieved by non-receiving of Old Age Pension (online Ref.ID No.26010000071056) from Social Welfare Department, GNCT of Delhi.

2. Facts emerged during the proceedings.

2.1 The representative appearing on behalf of Superintendent, District North East, Deptt.of Social Welfare filed an action taken report. It is stated in the report that *“As per office record, applicant’s old age pension application was approved on 03.07.2020 and his old age pension has been released on 17.10.2020”*.

Copy of the applicant’s bank statement has been enclosed with the report.

2.2 The complainant is not present.

3. Directions

3.1 In view of the action taken by the respondent department in releasing the Old Age Pension of the complainant, the case stands disposed in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

1. The Director, Deptt.of Social Welfare, Govt.of NCT of Delhi, GLNS Building, Behind Delhi Gate, New Delhi-110002.
2. The Superintendent (North-East), Deptt. of Social Welfare, GNCT of Delhi, Sanskar Ashram Building, Opp. GTB Hospital, Dilshad Garden, Delhi-110095.
E mail: dswone2000@gmail.com
3. Section Officer(Admn.), Deptt.of Social Welfare, Govt.of NCT of Delhi, GLNS Building, Behind Delhi Gate, New Delhi-110002.
4. Sh. Zahir Ahmed.

