

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97**

Date of hearing: 09.11.2020

Complainant : Smt.Mayavati.
Respondent : The Director,
Deptt.of Social Welfare,
Govt.of NCT of Delhi.
Through Sh.Rajendra Prasad Yadav,
Section Officer(South) – Present.
Grievance No. : PGC/2020/A.II./DSW/04

1. Brief facts of the case

1.1 Smt.Mayavati, has filed a grievance petition before Public Grievances Commission, aggrieved by non-release of Old Age Financial Assistance in respect of her Application No.26010000088735 (Regn.ID 101439755). She has also not received the arrears of her pension amounting to Rs.37,000/- so far whereas according to respondent department Rs.37,000/Rs.38,000/- was credited on 28.06.2019 and 28.07.2019. She has requested for Commission’s intervention for appropriate directions of the respondent department.

2. Facts emerged during the proceedings.

2.1 Sh.Rajendra Prasad Yadav, Section Officer(South) of the respondent department stated that payment of Rs.56,000/- has been made to the complainant and pension is being regularly sent to the complainant. Payment details has also been filed in this regard.

2.2 The complainant is not present.

3. Directions

3.1 In view of the submissions made by Superintendent(South), Department of Social Welfare GNCT of Delhi and the fact that complainant is not present, the case stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

1. The Director, Deptt.of Social Welfare, Govt.of NCT of Delhi, GLNS Building, Behind Delhi Gate, New Delhi-110002.
2. Dy.Director(Financial Assistance Section), Deptt. of Social Welfare, Govt.of NCT of Delhi, GLNS Building, Behind Delhi Gate, New Delhi-110002.
3. District Social Welfare Officer(South), Deptt.of Social Welfare, GNCT of Delhi, Kasturba Niketan, Near Jal Vihar Terminal, Lajpat Nagar, New Delhi.
4. Smt. Mayavati.