

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail :pgcdelhi@nic.in

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 03<sup>rd</sup> Nov., 2020

Complainant : A Public Spirited Person,  
Respondent : Commissioner,  
North Delhi Municipal Corporation  
Grievance No. : PGC/2019/MCD/92

**1. Brief facts of the complaint**

A Public Spirited Person had filed a grievance in PGC on 22/10/2019 regarding various malpractices/undesirable activities done by the priests and other staff managing the Nigam Bodh Ghat cremation ground and extortion of money from the family members of deceased and approached the Hon'ble Commission for resolving the grievance.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened five hearings in the matter so far and in the hearing held on 03.11.2020, the following are present:

Sh. Puneet Sharma, PHI, City SP Zone

**3. Relevant facts that emerged during the hearing**

Sh. Puneet Sharma, PHI, City SP Zone is present in the hearing and informed that the problems being faced by the public at Nigam Bodh Ghat Crematorium regarding fees for various rituals etc. have been resolved. But he could not submit a written report in the matter.

***“No carelessness until there is a cure. Wear Mask,  
follow physical distancing & maintain hand hygiene.”***

On 07.11.2020 Sh. Puneet Sharma has submitted a report from DHO, City SP Zone stating that :

“a final reminder was served to Nigam Bodh Ghat on 28.10.2020 regarding fixing of Pandit’s Fees for Cremation etc. and the same is fixed by NGO Badi Panchayat Vaish Besa Aggarwal (Regd.). The reply has also been submitted by the NGO with photographs, which is satisfactory.”

4. **Directions of the PGC**

Dr. Rajesh Rawat, DHO, City SP Zone is advised to do regular checks at Nigam Bodh Ghat so that the system once evolved remains in place.

With the above directions the matter stands closed at the level of the Commission.

(SUDHIR YADAV)  
MEMBER

No. PGC/2019/MCD/92

Dated:

**To:**

Dr. Rajesh Rawat, Dy. Health Officer, City SP Zone, North DMC, Old Hindu College Building, Kashmere Gate, Delhi – 110006

***“No carelessness until there is a cure. Wear Mask,  
follow physical distancing & maintain hand hygiene.”***