

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, VikasBhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97**

Date of hearing: 05.11.2020

Complainant : Sh. Tarsem Kumar.
Respondent : Deputy Commissioner
West Zone, South DMC
Grievance No. : PGC/2019/MCD/105

1. Brief facts of the complaint

Sh. Tarsem Kumar has filed a grievance in PGC against M/s S.K. Westend Enterprises, Plot No.15-16, District Center, Janakpuri, New Delhi for violation of building byelaws, food safety norms, pollution norms, norms related to public health safety, fire safety norms, parking and other various applicable license norms.

2. Proceedings in the Public Grievances Commission

The PGC has convened four hearings in the matter and in the hearing held on 26.10.2020, the following are present:

Complainant : Present

Respondent : Absent.

Neither anyone is present from the concerned departments nor any status report submitted by the concerned officers. This has been viewed adversely by the Commission. It has been decided to call the officers from the concerned departments on 05.11.2020 alongwith status report in the matter.

***“No carelessness until there is a cure. Wear Mask,
follow physical distancing & maintain hand hygiene.”***

On 05.11.2020, the following officers are present :

Sh. Parveen Kumar, JE(Bldg.), DDA

Sh. Gurpreet Singh, Admn. Officer, Food Safety Department

3. Relevant facts that emerged during the hearing

3.1 Sh. Gurpreet Singh, Admn. Officer, Food Safety Department is present in the hearing and submitted a status report stating that :

“The complainant in the representation has alleged that only sample of raw material were taken rather than prepared food and alleged connivance with the owner of the banquet hall. In this connection, it is submitted that the complainant generally alleges for substandard use of oil, spices, vegetables etc. in prepared food. Further, the Food Safety Officers checks at the premises that no adulterants or synthetic colours are available in the kitchen. Howsoever, the premises were visited again by the area Food Safety Officer on 28.09.2020 for lifting of food samples who submitted in her report that no food business was being carried out from the said premises from past few months due to COVID-19 pandemic and therefore, no further action regarding lifting of food sample could be taken.”

3.2 Sh. Parveen Kumar, JE, DDA is present in the hearing and submitted a status report stating that :

“A demolition programme on 26.10.2020 as approved by the Competent Authority and communicated by DD(B)/ C&I vide his office letter dated 15.10.2020.

So the sealing / demolition programme was fixed and demolition has been carried out with the help of police staff, P.S. Janak Puri as per identification of AE(B)/C&I in his presence along with staff

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

of QRT/DEO-5 was also present. Following structures are demolished :

(i) Back side piazza covered by temporary sheets has been removed except the premises of RI i.e. Red Chilli. The occupant Sh. Shiv Charan Singh Lamba submitted his documents as the owner of Red Chilli and stated that no Show Cause Notice has been served to him.

(ii) Shed on 3rd Floor has been demolished and rooms have been punctured and made unserviceable.

(iii) Walls of one room in basement has been removed and room was made unserviceable.

Further due to non availability of proper machinery and shortage of time, following action could not be executed :

1. Pergola constructed at front side ground floor.
2. Deviations in front illation of the building plan.

The action on the above points shall be executed on next demolition date as deemed fir by the competent authority i.e. EE/DMD-5.”

4. Recommendations of the PGC

4.1 Dr. Saurabh Mishra, Dy. Health Officer, West Zone is advised to check about the renewal of the Health Trade License of M/s S.K.Westend Banquet Hall, which was valid till 31.03.2020.

4.2 Superintending Engineer (HQ), Dwarka Zone, Mangla Puri, DDA is advised to take further necessary action for remaining demolition action in accordance with the rules.

4.3 Sh. Gurpreet Singh, Administrative Officer, Department of Food Safety is advised to direct the concerned official to visit the premises under complaint, frequently to check the quality of food

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

being served.

4.4 With the above advice, the case of the complainant stands disposed of in the Commission.

(SUDHIR YADAV)
MEMBER

No. PGC/2019/MCD/49/

Dated:

To

1. The Superintending Engineer (HQ), Dwarka Zone, Mangla Puri, DDA, DDA Office Complex, New Delhi – 110030
2. Sh. Gurpreet Singh, Administrative Officer, Department of Food Safety, Govt. of NCT of Delhi, 8th Floor, Mayur Bhawan, Connaught Place, New Delhi – 110001
3. Dr. Saurabh Mishra, Dy. Health Officer, West Zone, SDMC, Dr. Saheb Singh Bhawan, Near West Gate Mall, Vishal Enclave, Near Rajouri Garden Police Station, Delhi - 110027

Copy for information to :

Sh. Tarsem Kumar

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”