

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
**M-Block , I.P. Estate (near ITO) Vikas Bhawan: New Delhi-2**  
**Order under Para 2(B) of the PGC Resolution No. F.4/14/94-AR/dt. 25.9.97**

Date of hearing: 23.09.2020

Complainant : Shri Kawaljeet Singh

Respondent : The Principal Secretary (Power)  
Govt. NCT of Delhi  
through  
Shri J.P. Kumar,  
Dy. General Manager, BSES RPL

Grievance No. : PGC/2020/Power/09

**1 Brief facts of the complaint**

1.1 Shri Kawaljeet Singh has filed a grievance petition before Public Grievances Commission regarding dangerous condition of electricity pole located in front of House No. B-53, Asha Park, Jail Road, New Delhi, which is tilting and can fell anytime. The complainant has requested for Commission's intervention for direction to BSES RPL to take needful action promptly.

**2. Facts emerged during the proceedings.**

2.1 Shri J.P. Kumar, Dy. General Manager (BSES RPL) was present in the hearing and filed an Action Taken Report dated 07.09.2020 and the same is taken on record stating that *"the aforesaid grievance has been redressed by replacing the tilted pole with a new LT pole and now complainant is fully satisfied. A copy of satisfaction e mail attached herewith for your kind perusal."*

**3. Directions**

3.1 The case stands disposed of in the Commission as the complainant's grievance regarding replacing of the tilted pole has been redressed by the BSES RPL. Further, an e-mail by the complainant showing his satisfaction regarding the work done confirmed that the impugned pole has been replaced.

**(SMT. MADHU SHARAN)**  
**MEMBER (PGC)**

No. PGC/2020/Power/09  
.09.2020

Dated:

Copy to:

1. The Principal Secretary (Power), Deptt. of Power, GNCT of Delhi, 8<sup>th</sup> Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
2. Sh. Dipankar Majumdar, Head Customer Cares, BSES Rajdhani Power Limited, BSES Bhawan, C-Block, 1<sup>st</sup> Floor, Nehru Place, New Delhi-110 019.
3. Shri Kawaljeet Singh