

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in**

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 02.11.2020

Complainant : Sh.Surinder Kumar Thapar/
Ms. Saroj Thapar.

Respondent : The Director,
Dte.of Social Welfare,
Govt.of NCT of Delhi.
Through Ms.Manju Chandra,
Asstt.Boarding Supdt – Present.

Grievance No. : PGC/2020/A.II/DSW/08

1. Brief facts of the case

1.1 Shri Surinder Kumar Thapar has filed a grievance petition before Public Grievances Commission, aggrieved by non-receiving of Old Age Pension for August, 2020 along with his wife, Smt. Saroj Thapar from Social Welfare Department, GNCT of Delhi.

2. Facts emerged during the proceedings.

2.1 The representative of the respondent department filed an action taken report. It has been stated by her that “*Payment of Old Age Assistance for the month of August 2020 in respect of Smt. Saroj Thapar and Sh.Surinder Kumar Thapar have been remitted on 11/09/2020 into their HDFC bank account xxxx4549 & xxxx4556 respectively.*”

The representative of the respondent department stated that the complainant has confirmed on her mobile on Whatapp. regarding receiving of the Old Age Assistance.

2.2 The complainant is not present.

3. Directions

3.1 In view of the above ATR filed and submissions made by the representative of the respondent department, the case stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

No. PGC/2020/A.II/DSW/08

Dated:

1. The Director, Deptt.of Social Welfare, Govt.of NCT of Delhi,
GLNS Building, Behind Delhi Gate, New Delhi-110002.
2. Dy.Director(FAS)/LO, Department of Social Welfare, GNCT
of Delhi (Financial Assistance Section), GLNS Complex,
Behind Delhi Gate, New Delhi-110002.
3. Sh.Surinder Thapar.