

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-
110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97**

Date of hearing: 02.11.2020

Complainant : Smt. Nirmala.

Respondent : The Director,
Dte.of Social Welfare,
Govt.of NCT of Delhi.
Through Sh.Rajender Prasad Yadav.
Superintendent(South).

Grievance No. : PGC/2020/A.II/DSW/02
Through Ms.Preeti Gupta,
Welfare Officer,
Deptt.of WCD, GNCTD – Present.

1. Brief facts of the case

1.1 Smt. Nirmala has filed a grievance petition before Public Grievances Commission, aggrieved by non-receiving of Widow Pension from Department of Women & Child Development, GNCTD of Delhi.

2. Facts emerged during the proceedings.

2.1 Ms. Preeti Gupta, Welfare Officer, Deptt. of Women Child Development, GNCT of Delhi, filed an action taken report. It is stated that *“The Widow Pension of Smt. Nirmala is being regularly credited in her bank account, HDFC Bank (Account No.50100183135281) till 09.10.2020 as per the information received from Headquarter(FAS).”*

2.2 The complainant is not present to apprise the Commission whether she is getting the Widow Pension regularly or not.

3. Directions

3.1 In view of the submissions made by the representative appearing on behalf of Ms. Anita Gaur, District Officer(South), Deptt.of Women & Child Development, GNCT of Delhi and in view of the fact that the complainant is not present, the case stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

No.PGC/2020/A.II/DSW/02

Dated:

1. The Director, Deptt.of Social Welfare, Govt.of NCT of Delhi, GLNS Building, Behind Delhi Gate, New Delhi-110002.
2. The Director, Department of Women & Child Development, GNCT of Delhi, ISBT Building, 1ST Floor, Kashmere Gate, Delhi.
3. District Officer(South), Department of Women & Child Development, GNCT of Delhi, Kasturba Niketan Complex, Lajpat Nagar-II, New Delhi-110024.
4. Smt. Nirmala.
5. Sh. K.D. Insha