

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-
110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97**

Date of hearing: 02.11.2020

Complainant : Smt. Kamla Devi.
Respondent : The Director,
Dte.of Social Welfare,
Govt.of NCT of Delhi.
Grievance No. : PGC/2020/A.II/DSW0/3

1. Brief facts of the case

1.1 Smt. Kamla Devi has filed a grievance petition before Public Grievances Commission, aggrieved by non-receiving of Widow Pension from Department of Women & Child Development. GNCT of Delhi.

2. Facts emerged during the proceedings.

2.1 None present on behalf of Deptt.of Women & Child Development, GNCT of Delhi. However, an action taken report dated 21.05.2020 received from Sh.M.K. Chandra, District Officer(NE) is on record wherein it is stated that “*Widow Pension amounting to Rs.15,000/- in r/o Smt Kamla Devi has been released by the Department of Women & Child Development and hence the amount has been credited into her account. Further, Smt. Kamla Devi has been informed telephonically about the same.*”

2.2 The complainant is not present.

3. Directions

3.1 In view of the due action taken by the respondent department in resolving the grievance of the complainant, as stated in their action taken report, and also the fact that the complainant is not present, the case stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2020/A.II/DSW0/3

Dated:

1. The Director, Deptt.of Social Welfare, Govt.of NCT of Delhi, GLNS Building, Behind Delhi Gate, New Delhi-110002.
2. The Director, Department of Women & Child Development, GNCT of Delhi, ISBT Building, 1ST Floor, Kashmere Gate, Delhi.
3. District Officer(NE), Department of Women & Child Development, GNCT of Delhi, Sanskar Ashram, Dilshad Garden, Delhi-110093.
4. Smt. Kamla Devi.