

***“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”***

**PUBLIC GRIEVANCES COMMISSION  
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903  
Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail :pgcdelhi@nic.in**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 02.11.2020

Complainant : Smt. Inderwati – Present.  
Respondent : The Director,  
Dte.of Social Welfare,  
Govt.of NCT of Delhi.  
Through Ms.Sanyogita, P.A.  
O/o. Distt.Officer(NE) – Present.  
Grievance No. : PGC/2020/A.II/DSW/01

**1. Brief facts of the case**

1.1 Smt. Inderwati has filed a grievance petition before Public Grievances Commission, aggrieved by non-receiving of Old Age Pension since 2017 (A/C No. 4872001700001495) from Social Welfare Department, GNCT of Delhi.

**2. Facts emerged during the proceedings.**

2.1 The representative of the respondent department filed an action taken report. It has been stated by her that “*..Applicant’s pension has been updated and her old age pension has been released on 17.02.2020 amounting to Rs.55,000/- including pending pension and now her pension is going regularly.*”

2.3 The complainant present confirmed having received the above amount. She expressed her satisfaction over action taken by the respondent department. She also thanked the Commission for quick redressal of her grievances.

**3. Directions**

3.1 In view of the above ATR filed by the respondent department and confirmation given by the complainant that she has received all his outstanding dues/pension, the case stands disposed of in the Commission.

(MRS. MADHU SHARAN )  
MEMBER(PGC)

No. PGC/2020/A.II/DSW/01

Dated:

1. The Director, Deptt.of Social Welfare, Govt.of NCT of Delhi, GLNS Building, Behind Delhi Gate, New Delhi-110002.
2. The District Social Welfare Officer (North-East), Deptt. of Social Welfare, GNCT of Delhi, Sanskar Ashram, Dilshad Garden, Delhi-110095.
3. Dy.Director(FAS)/LO, Department of Social Welfare, GNCT of Delhi (Financial Assistance Section), GLNS Complex, Behind Delhi Gate, New Delhi-110002.
4. Smt. Inderwati.

