

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in**

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 03.11.2020

Complainant : Ms. Anjali.
Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Shri D.K. Upadhyay, ZE (E-I) – Present.
Grievance No. : PGC/2019/A.II/DJB/66

1. Brief facts of the case

1.1 Ms. Anjali, the complainant, has filed a grievance petition before Public Grievances Commission, aggrieved by supply of dirty water at Samaspur Village, Pandav Nagar, Mayur Vihar-I, Delhi-91 by Delhi Jal Board. She requested for Commission's intervention for direction to the respondent department to take needful action promptly.

2. Facts emerged during the proceedings.

2.1 An action taken report has been filed on behalf of Executive Engineer(East)-I, Delhi Jal Board, GNCT of Delhi. It is stated in the report that *“The sampling was carried out by lab staff in this area and the report showing residual chlorine is enclosed. The written statement of resident staying at Ground Floor is also enclosed. The house of the complainant was found locked and same is mentioned in the Lab report too. It was learnt that the complainant was staying on rent and has probably shifted from this place.”*

2.2 The complainant is not present to confirm whether her grievance has been redressed by the respondent department.

3. Directions :

3.1 In view of the action taken by the respondent department and the fact that complainant is also not staying at the present address, as stated by Zonal Engineer, the case stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
4. The Executive Engineer(East)-I, Delhi Jal Board, GNCT of Delhi, M-16, Pocket E: Mayur Vihar Phase-II, Delhi-110091.
- 5 Ms. Anjali.