

“No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene.”

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97**

Date of hearing: 03.11.2020

Complainant : Sh.S.K. Gupta.
Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Sh.Rakesh Kumar Kaushik,
Ex Eng. SDW-IV – Present.
Grievance No. : PGC/2020/A.II/DJB/42

1. Brief facts of the case

1.1 Shri S.K. Gupta, the complainant, has filed a grievance petition before Public Grievances Commission, aggrieved by foul smell continuously emanating for the last seven years from STP in Pocket-I, Mayur Vihar-III.

2. Facts emerged during the proceedings.

2.1 Executive Engineer SDW-IV, Delhi Jal Board, filed an action taken report. It has been stated therein that *“That the said Plant is being inspected with higher officials on regular intervals to ensure proper functioning of the plant. Also, DJB is in the process of executing new process which is chemical based to arrest the odour at the Plant. The sample testing has already been done by Quality team of DJB. Now, further procurement of chemicals and establishment of pumping system is under process.”*

2.2 The complainant is not present.

2.3 The Commission feels that the matter is being appropriately handled by the respondent department and effective steps are being taken to ensure stoppage of foul smell from the STP.

3. Directions :

3.1 In view of the submissions made and assurances given by the Executive Engineer(SDW)-IV, Delhi Jal Board, the case of the complainant

stands disposed of in the Commission with the advice to the respondent department to take effective measures on priority.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2020/A.II/DJB/42

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
4. The Executive Engineer SDW-IV, Delhi Jal Board, GNCT of Delhi, Sewage Treatment Plant Kondli, Kondli, Delhi-110096.
E mail: eesdw4.djb@nic.in
5. Shri S.K.Gupta.