

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 12.10.2020

Complainant : Smt.Janki Devi.  
Respondent : The Director,  
Dte.of Women & Child Development,  
Govt.of NCT of Delhi.  
Grievance No. : PGC/2020/WCD/03

**1. Brief facts of the case**

1.1 Smt. Janki Devi, has filed a grievance petition before Public Grievances Commission, aggrieved by non-release of her widow pension by the Deptt.of Women & Child Development.

**2. Facts emerged during the proceedings.**

2.1 None present on behalf of the respondent department to apprise the status of the case.

2.2 The complainant is also not present.

**3. Directions**

3.1 In view of the above, the case of the complainant stands disposed of in the Commission. She is advised to appear before Dy.Director(FAS), Department of Women & Child Development, Govt.of NCT of Delhi, in person to enable the respondent department to release her Widow Pension.

3.2 Dy.Director (FAS), Deptt. of Women & Child Development, is advised to verify the details as and when the complainant appears before her and release the Widow Pension as per rules.

(MRS. MADHU SHARAN )  
MEMBER(PGC)

No. PGC/2020/WCD/03

Dated:

1. The Director, Department of Women & Child Development,  
Govt.of NCT of Delhi, ISBT Complex, Kashmere Gate, Delhi-110006.
2. Ms. Inderpreet Pathak, Dy.Director(FAS), Department of Women &  
Child Development, Govt.of NCT of Delhi, Maharana Pratap ISBT  
Building, Kashmere Gate, Delhi-110006.  
Email: [ddfas01@gmail.com](mailto:ddfas01@gmail.com)
3. Ms. Asha Gandhi, District Officer(West), Deptt.of Women &  
Child Development, GNCT of Delhi, Nirmal Chayya Complex, Jail  
Road, Hari Nagar, New Delhi-110064.
4. Smt. Janki Devi