PUBLIC GRIEVANCES COMMISSION GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI

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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 21.10.2020

Complainant : Sh. Gopal Bhargava,

Respondent : The Director,

Dte.of Education,

Govt.of NCT of Delhi,

Grievance No. : PGC/2020/A.II/Edn./16

1. Brief facts of the complaint

1.1 Sh. Gopal Bhargava has filed a grievance petition before the Public Grievances Commission aggrieved by no action against the Manava Bharti International School, Panchsheel Park (South), New Delhi for not providing "free uniforms, books and writing materials for the candidates admitted/studying under the EWS/DG Category.

2. Relevant facts emerging during the hearing

- 2.1 None present on behalf of the respondent department. No action taken report has been filed.
- 2.2 The complainant is not present.
- 2.3 The Commission feels that the concerns raised in the grievance petition by the complainant are just allegations against the School which needs to be looked into and enquired by the concerned department for appropriate action. The grievances are general in nature and the complainant is not directly affected in the instant case.

3. Directions of the PGC

3.1 In view of the above, the case of the complainant stands dismissed in the Commission due to his absence in the proceedings with the advice to approach the concerned department first for redressal of his present grievances.

PGC/2020/A.II/Edn./16

- 1. The Director, Dte. of Education, Govt.of NCT of Delhi, Old Secretariat, Delhi-110054.
- 2. The Spl.Director / Nodal Officer(PGC), Dte. of Education, Govt.of NCT of Delhi, Old Secretariat, Delhi-110054.
- 3. Dy.Director of Education(HQ), Dte. of Education, Govt.of NCT of Delhi, Old Secretariat, Delhi-110054.
- 4. Sh. Gopal Bhargava.