

*“No carelessness until there is a cure Wear mask,
follow physical distancing & maintain hand hygiene”.*

**PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
M-Block , I.P. Estate (near ITO) Vikas Bhawan: New Delhi-2
Order under Para 2(B) of the PGC Resolution No. F.4/14/94-AR/dt. 25.9.97**

Date of hearing: 28.10.2020

Complainant : Smt. Esha Behl

Respondent : The Registrar,
Department of Cooperative Societies,
Govt. of NCT of Delhi
through
Sh. Gulshan Ahuja, Asstt. Registrar
Office of RCS - Present.

Grievance No. : PGC/2019/A.II/RCS/07

1. Brief Facts of the Case

1.1 Smt. Esha Behl has filed a grievance in the Commission on 11.11.2019 regarding refund of illegal joining fee of Rs.15,000/- (Rs. Fifteen Thousand) charged from the new flat purchase. The society Delhi Citizen CGHS Ltd. has credited the cheque in its own account.

2. Facts emerged during the proceedings

2.1 Sh. Gulshan Ahuja, Asstt. Registrar, O/o RCS was present in the hearing. He did not furnish any Action Taken Report. However, he has submitted verbally that the complainant has filed appeal under Section 70 of the DCS Act, 2003.

2.2 The complainant was not present in the hearing. However, he was asked telephonically as to whether, she has filed her case under Section 70 of the DCS Act, 2003, which is confirmed by her.

3. Directions

3.1 The case stands disposed of in the Commission as the complainant has filed her case before the Registrar under Section 70 of the DCS Act, 2003. She is advised to appear before the Registrar, as and when, called upon by the respondent department to present her case and follow other due norms as

prescribed under Section 70 of the DCS Act, 2003. However, if the complainant is not satisfied with the decision of the competent authority under the said Section, then she is free to file her case before this Commission with regard to her present complaint.

(SMT. MADHU SHARAN)
MEMBER (PGC)

No. PGC/2019/A.II/RCS/07

Dated:

Copy to:

1. The Registrar, Cooperative Societies, Govt. of NCT of Delhi, Old Court's Building, Parliament Street, New Delhi-110001.
2. Sh. Amitabh Joshi, Asstt. Registrar (T&C) Cooperative Societies, GNCT of Delhi, Old court's Building, Parliament Street, New Delhi-110001.
3. Smt. Esha Behl